

Faculty of Management

# ACADEMIC GUIDELINES 2017 / 2018

### BACHELOR DEGREE PROGRAMMES

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## MISSION OF THE FACULTY

#### MISSION OF THE FACULTY

#### Philosophy

The divine law of Allah is the foundation for science and technology. Universiti Teknologi Malaysia strives with total and unified effort to develop excellence in science and technology for universal peace and prosperity, in accordance with His Will.

#### Vision

To become a world class school of social science and management towards achieving excellence in science and technology

#### Mission

To produce reliable, confident and outstanding graduates in the field of social sciences and management who are able to meet the challenges of a technology-driven era.

#### Objectives

To prepare and enhance charismatic and responsible graduates.

To produce beneficial and high quality research and publication.

To offer effective and efficient consultancy services.

To provide conducive teaching and learning services.

To develop and utilise potential of staff members.

To contribute towards community development.

## ADMINISTRATIVE STRUCTURE OF THE FACULTY

### **THE MANAGEMENT TEAM** Faculty of Management



DEPUTY DEAN (ACADEMIC & STUDENT DEVELOPMENT) ASSOC. PROF. DR. STI ABYAH PANATIK @ ABD. RAHMAN



HEAD OF DEPARTMENT

ACCOUNTING AND

FINANCE

DR. NORIZA MOHD JAMAL

HEAD OF DEPARTMENT BURNESS ADMINISTRATION DR UNGKU NORULKAMAR UNGKU AHMAD



HEAD OF DEPARTMENT HUMAN RESOURCE DEVELOPMENT DR. MOHD. AZHAR ABD HAMID



PROF. DR. KHALIL BIN MD. NOR



DEPUTY REGISTRAR ABDUL RAZAK ABDUL AZIZ



SENIOR ASSISTANT REGISTRAR MOHD, NOR FAIZAL JAMALUDDIN



DEPUTY DEAN (RESEARCH, INNOVATION, COMMUNITY AND NETWROK) ASSOC. PROF DR. AHMAD BIN JUSOH



RESEARCH MANAGER

DR. STI RAHMAH AWANG



FACILITY MANAGER DR. MOHD. EFFANDI YUSOFF



ACADEMIC MANAGER (POST-GRADUATE) DR. SURESH A/L RAMAKRISHNAN



ACADEMIC MANAGER (EXTERNAL PROGRAM) DR. MOHAMAD SHAH KASSM

### BACHELOR DEGREE PROGRAMMES

- Bachelor of Accounting
- Bachelor of Management (Technology)
  Bachelor of Management
- Bachelor of Management (Marketing)
  Bachelor of Science
- Bachelor of Science (Human Resource Development)
- Bachelor of Psychology with Human Resource Development

#### ENTRY REQUIREMENTS BACHELOR DEGREE PROGRAMMES

#### A. CANDIDATES WITH STPM QUALIFICATION AND EQUIVALENT QUALIFICATIONS

No	Programme	Minimum Requirements for STPM Candidates		
1.	Bachelor of Management (Technology) <i>Duration of Study:</i>	Fulfil the General University Requirement and Specific Requirements of the Programme		
	8 Semesters	GENERAL UNIVERSITY REQUIREMENTS		
2.	Bachelor of Management	i. Good pass in Sijil Pelajaran Malaysia (SPM) or its equivalent.		
	(Marketing) <i>Duration of Study:</i> 8 Semesters	ii. Passed Bahasa Melayu/Bahasa Malaysia with credit at the SPM level or its equivalent or passed Bahasa Melayu/Bahasa Malaysia July paper with credit.		
3.	Bachelor of Science	<ul> <li>iii. Passed the STPM examination, obtaining at least: -</li> <li>a. Grade C (NGMP 2.00) in the General Studies subject; AND</li> <li>b. Grade C (NGMP 2.00) in TWO (2) other subjects.</li> </ul>		
	(Human Resource Development) <i>Duration of Study:</i> 8 Semesters	iv. Obtained at least Band 2 at the Malaysian University English Test (MUET).		
		SPECIFIC REQUIREMENTS OF THE PROGRAMME		
4.	Bachelor of Psychology with Human Resource Development	Pass with at least a Grade B $(NGMP 3.00)$ in any one (1) of the following subjects :		
	<i>Duration of Study:</i> 8 Semesters	<ul> <li>Mathematic S / Mathematic T / Economy / Accounting / Business Studies / Physics / Computing</li> </ul>		
		and		
		<ul> <li>any one (1) other subject.</li> </ul>		
		and		
		<ul> <li>Obtained at least credit in a mathematics subject at the SPM.</li> </ul>		

No	Programme	Minimum Requirements for STPM Candidates		
Durat	tion of Study:	Fulfil the General University Requirement and Specific Requirements of the Programme GENERAL UNIVERSITY REQUIREMENTS		
	i. ii iv si o	<ul> <li>Good pass in Sijil Pelajaran Malaysia (SPM) or its equivalent.</li> <li>Passed Bahasa Melayu/Bahasa Malaysia with credit at the SPM level or its equivalent or passed Bahasa Melayu/Bahasa Malaysia July paper with credit.</li> <li>i. Passed the STPM examination, obtaining at least: - <ul> <li>a. Grade C (NGMP 2.00) in the General Studies subject; AND</li> <li>b. Grade C (NGMP 2.00) in TWO (2) other subjects.</li> </ul> </li> </ul>		

#### CANDIDATES WITH SIJIL TINGGI AGAMA MALAYSIA (STAM) QUALIFICATIONS

В.

No	Programme	Minimum Requirements for Sijil Tinggi Agama Malaysia (STAM) Candidates		
1.	Bachelor of Management (Technology) <i>Duration of Study:</i>	Fulfil the General University Requirements and Specific Requirements of the Programme		
2.	8 Semesters Bachelor of Management (Marketing) <i>Duration of Study:</i> 8 Semesters	<ul> <li>GENERAL UNIVERSITY REQUIREMENTS</li> <li>Passed Sijil Pelajaran Malaysia (SPM) or its equivalent and obtaining a credit in the Bahasa Melayu / Bahasa Malaysia subject or credit in the Bahasa Melayu / Bahasa Malaysia July Paper. and</li> <li>Passed with a minimum of Jayyid in Sijil Tinggi Agama Malaysia (STAM). and</li> <li>Obtained at least Band 2 at the Malaysian University English Test (MUET).</li> </ul>		
3.	Bachelor of Science (Human Resource Development) <i>Duration of Study:</i> 8 Semesters	SPECIFIC REQUIREMENTS OF THE PROGRAMME		
4.	8 Semesters Bachelor of Psychology with Human Resource Development <i>Duration of Study:</i> 8 Semesters	<ul> <li>i. Obtained with a minimum of Jayyid Jiddan in Sijil Tinggi Agama Malaysia (STAM)</li> <li>ii. Pass with at least credit at the SPM level in any two (2) of the following subjects : <ul> <li>Additional Mathematics</li> <li>Basic Economics</li> <li>Principles of Accountancy</li> <li>Commerce</li> <li>Physics</li> <li>Information Technology or Programming &amp; Development Tools;</li> </ul> </li> <li>and <ul> <li>Any one (1) other subject</li> </ul> </li> <li>iii. Pass with at least credit in a mathematics subject at the SPM.</li> </ul>		

#### C. CANDIDATES WITH THE MINISTRY OF EDUCATION (KPM) MATRICULATION / UNIVERSITI MALAYA (UM) SCIENCE MATRICULATION / UNIVERSITI TEKNOLOGI MARA (UITM) MATRICULATION

No	Programme	Minimum Requirements for KPM Matriculation / UM Science Matriculation / UiTM Matriculation Candidates		
1.	Bachelor of Management (Technology)	Fulfil the General University Requirement and Specific Requirements of the Programme		
	Duration of Study:	GENERAL UNIVERSITY REQUIREMENTS		
	8 Semesters	i. Good pass in Sijil Pelajaran Malaysia (SPM) or its equivalent.		
2.	Bachelor of Management (Marketing)	ii. Passed Bahasa Melayu/Bahasa Malaysia with credit at the SPM level or its equivalent or passed Bahasa Melayu/Bahasa Malaysia July Paper with credit.		
	Duration of Study: 8 Semesters	<ul> <li>Passed the KPM Matriculation Certificate/ UM Science Matriculation / UiTM Matriculation, obtaining a CGPA of at least 2.80.</li> </ul>		
3.	Bachelor of Science (Human Resource Development)	iv. Obtained at least Band 2 at the Malaysian University English Test (MUET).		
	Duration of Study:	SPECIFIC REQUIREMENTS OF THE PROGRAMME		
	8 Semesters	i. Pass with at least a Grade B (NGMP 3.00) in any one (1) of the following subjects:-		
4.	Bachelor of Psychology with Human Resource Development	Mathematics / Economy / Accounting / Business Management / Physics / Engineering Physics / Engineering Mathematics / Introduction to Economics		
	Duration of Study: 8 Semesters	and		
		ii. any one (1) other subject.		
		and		
		iii. Pass with at least credit in a mathematics subject at the SPM.		

No	Programme	Minimum Requirements for KPM Matriculation / UM Science Matriculation / UiTM Matriculation Candidates		
5.	Bachelor of Accounting Duration of Study:	Fulfil the General University Requirement and Specific Requirements of the Programme		
	8 Semesters	GENERAL UNIVERSITY REQUIREMENTS		
		i. Good pass in Sijil Pelajaran Malaysia (SPM) or its equivalent.		
		ii. Passed Bahasa Melayu/Bahasa Malaysia with credit at the SPM level or its equivalent or passed Bahasa Melayu/Bahasa Malaysia July Paper with credit.		
		<li>Passed the KPM Matriculation Certificate/ UM Science Matriculation / UiTM Matriculation, obtaining a CPA of at least 2.70.</li>		
		iv. Obtained at least Band 2 at the Malaysian University English Test (MUET).		
		SPECIFIC REQUIREMENTS OF THE PROGRAMME		
		i. Obtain a CGPA of 3.00 at KPM Matriculation Certificate/ UM Science Matriculation / UiTM Matriculation and;		
		ii. Pass with at least a Grade B (NGMP 3.00) in any one (1) of the following subjects :-		
		<ul> <li>Mathematics / Physics/ Engineering Physics/ Biology/ Computer Science (for engineering students)</li> </ul>		
		<ul> <li>Mathematics/ Economy / Accounting / Business Management (for accounting/social science students)</li> </ul>		
		and		
		<ul> <li>Any one (1) other subject</li> </ul>		
		iii. Pass with at least credit (Grade C) in the following subjects at the SPM :-		
		<ul> <li>Mathematics/ English</li> </ul>		
		and		
		Obtained at least Band 2 at the Malaysian University English Test (MUET).		

#### D. CANDIDATES WITH DIPLOMA QUALIFICATIONS AND EQUIVALENT QUALIFICATIONS

No	Programme	Minimum Requirements for Diploma and Equivalent Qualifications Candidates	
1.	Bachelor of Management (Technology) <i>Duration of Study:</i> 8 Semesters	Fulfil the General University Requirement and Specific Requirements of the Programme GENERAL UNIVERSITY REQUIREMENTS	
2.	Bachelor of Management (Marketing) <i>Duration of Study:</i> 8 Semesters	<ul> <li>i. Passed Sijil Pelajaran Malaysia (SPM) or its equivalent and obtaining a credit in the Bahasa Melayu / Bahasa Malaysia subject or credit in the Bahasa Melayu / Bahasa Malaysia/ July Paper; AND</li> <li>ii. Possess a Diploma or other equivalent qualifications recognised by the</li> </ul>	
3.	Bachelor of Science (Human Resource Development) <i>Duration of Study:</i> 8 Semesters	Malaysian government and approved by the University's Senate; OR iii. Passed Sijil Tinggi Persekolahan Malaysia (STPM) with at least Grade C (NGMP 2.00) in Pengajian Am subject and Grade C (NGMP 2.00) in any 2 (two) other subjects; OR	
4.	Bachelor of Psychology with Human Resource Development <i>Duration of Study:</i> 8 Semesters	<ul> <li>iv. Passed Matriculation examination with at least CGPA 2.70; AND</li> <li>v. Obtained at least Band 2 at the Malaysian University English Test (MUET).</li> <li>SPECIFIC REQUIREMENTS OF THE PROGRAMME</li> </ul>	
		<ul> <li>Possess a Diploma with good passing marks in related areas from an institution recognised by the UTM Senate with CGPA &gt; 2.70; AND</li> </ul>	
		<ul> <li>With at least Two (2) years working experience in the related field for candidates with GGPA &lt; 2.70; OR</li> </ul>	
		<li>Possess other qualifications recognised as its equivalent by the Malaysian government and approved by the UTM Senate and obtaining a CGPA of at least 2.70; AND</li>	
		iv. Passed with credit in mathematics subject at the SPM level; <b>OR</b>	
		v. Obtain at least a grade C (NGMP 2.00) in any mathematics subject at the diploma level.	
		Notation:	
		Candidates are required to send their complete Diploma examination results (from the first semester to the final semester) to UTM. Candidates are also required to forward a copy of their diploma or a certification letter indicating that the candidate has successfully completed the diploma programme.	
		Year of enrolment and duration of studies will depend on the transfer of credit approved by UTM.	

No	Programme	Minimum Requirements for Diploma and Equivalent Qualifications Candidates		
5.	Bachelor of Accounting Duration of Study:	Fulfil the General University Requirement and Specific Requirements of the Programme		
	8 Semesters	GENERAL UNIVERSITY REQUIREMENTS		
		i. Passed Sijil Pelajaran Malaysia (SPM) or its equivalent and obtaining a credit in the Bahasa Melayu / Bahasa Malaysia subject or credit in the Bahasa Melayu / Bahasa Malaysia July Paper.		
		<ul> <li>Possess a Diploma or other equivalent qualifications recognised by the Malaysian government and approved by the University's Senate.</li> </ul>		
		iii. Obtained at least Band 2 at the Malaysian University English Test (MUET).		
		SPECIFIC REQUIREMENTS OF THE PROGRAMME		
		<ul> <li>Possess a Diploma with good passing marks in related areas from an institution recognised by the UTM Senate with CGPA &gt; 2.70; AND</li> </ul>		
		ii. With at least Two (2) years working experience in the related field for candidates with GGPA < 2.70; <b>OR</b>		
		<li>iii. Possess other qualifications recognised as its equivalent by the Malaysian government and approved by the UTM Senate and obtaining a CGPA of at least 2.70; AND</li>		
		iv. Passed with credit in mathematics and English subject at the SPM level; <b>OR</b>		
		<ul> <li>Obtain at least a grade C (NGMP 2.00) in any Mathematics and English subject at the diploma level.</li> </ul>		
		Notation:		
		Candidates are required to send their complete Diploma examination results (from the first semester to the final semester) to UTM. Candidates are also required to forward a copy of their diploma or a certification letter indicating that the candidate has successfully completed the diploma programme.		
		Year of enrolment and duration of studies will depends on the transfer of credit approved by UTM.		

#### BACHELOR OF ACCOUNTING PROGRAMME SPECIFICATIONS

1.	Programme Name			Bachelor of Accounting		
2.	Final Award			Bachelor of Accounting		
3.	Awarding Institu	ıtion		UTM		
4.	Teaching Institu	tion		UTM		
5.	Programme Cod	le		TE02	(SHAC)	
6.	Professional or S	Statutory Body of A	ccreditation			
7.	Language(s) of I	nstruction		Englis	sh	
8.	Mode of Study (	Conventional, dista	nce learning)	Conventional		
9.	9. Mode of operation (Franchise, self-govern)		govern)	Self-govern		
10.	Study Scheme (F	-ull Time / Part Time	e)	Full Time (FT)		
11.	Study Duration				num : 4 years mum : 6 years	
т.,	No. of Semesters		mesters		No.	of weeks
iy	pe of Semester	Full Time	Part Time		Full Time	Part Time
	Regular	8			14	
	Short	2			8	

#### 1. Programme Objectives

- (i) To produce competent and versatile accounting graduates who are able to be leaders in organisations.
- (ii) To produce accounting graduates who are ethical, outstanding and have high confidence to uphold the accounting profession.
- (iii) To provide a platform for graduates to develop career and education in the accounting profession.
- (iv) To produce accounting graduates with effective interpersonal skills.

#### 2. Programme Learning Outcomes (PO)

Learning Outcomes Intended Lea Outcome		Teaching and Learning Methods	Assessment			
(a) Technical Knowledge and Competencies						
KW1 Application of disciplinary knowledge - principles and theories related to the preparation of financial statements	Identify, classify, record and simplify economic activities and prepare financial statements of an organization and a simple structure group in accordance	Lectures, tutorials, seminars, ICT lab works, case discussions and presentations, student- centered learning, problem-based learning, e-learning field work, guest speakers, industrial	Tests, examinations, seminar presentations, lab reports, case reports and presentations, assignments, quizzes, problem-based exercises, project reports and presentations.			
KW2 Application of disciplinary knowledge - principles and theories related to financial and non- financial information	Prepare, interpret and evaluate financial and non-financial information in order for a management to make economic decision making.	Lectures, tutorials, seminars, ICT lab works, case discussions and presentations, student- centered learning, problem-based learning, e-learning, field work, guest speakers, industrial	Tests, examinations, seminar presentations, lab reports, case reports and presentations, assignments, quizzes, problem-based exercises, project reports and presentations.			
KW3 Application of disciplinary knowledge - principles and theories related to information system and technology	Apply and evaluate information system and technology to achieve organizational objectives.	Lectures, tutorials, seminars, ICT lab works, case discussions and presentations, student- centered learning, problem-based learning, e-learning, field work, guest speakers, industrial	Tests, examinations, seminar presentations, lab reports, case reports and presentations, assignments, quizzes, problem-based exercises, project reports and presentations.			
KW4 Application of disciplinary knowledge - principles and theories related to taxation	Prepare income tax return and provide advice regarding tax related matters to individual and business entity.	Lectures, tutorials, seminars, ICT lab works, case discussions and presentations, student- centered learning, problem-based learning, e-learning, field work, guest speakers, industrial	Tests, examinations, seminar presentations, lab reports, case reports and presentations, assignments, quizzes, problem-based exercises, project reports and presentations.			
KW5 Application of disciplinary knowledge - principles and theories related to auditing	Perform audit of business entity using appropriate technology with professional skepticism.	Lectures, tutorials, seminars, ICT lab works, case discussions and presentations, student- centered learning, problem-based learning, e-learning, field work, guest speakers, industrial	Tests, examinations, seminar presentations, lab reports, case reports and presentations, assignments, quizzes, problem-based exercises, project reports and presentations.			

KW6	Integrate knowledge of	Lectures, tutorials,	Tests, examinations,
Integration and application of specific competencies of related fields	related fields in solving organizational problems.	seminars, ICT lab works, case discussions and presentations, student- centered learning, problem-based learning, e-learning, field work, guest speakers, industrial	seminar presentations, lab reports, case reports and presentations, assignments, quizzes, problem-based exercises, project reports and presentations.
AP Applications	Apply accounting knowledge in planning, problem solving and decision making	Lectures, tutorials, seminars, ICT lab works, case discussions and presentations, student- centered learning, problem-based learning, e-learning, field work, guest speakers, industrial	Seminar presentations, lab reports, case reports and presentations, assignments, project reports and presentations, industrial training reports.
PS Practical Skills	Demonstrate skills and abilities in solving accounting and business problems.	Lectures, tutorials, ICT lab works, simulation activities, industrial visit, role play.	Demonstration, simulation reports and observations.
	(b) G	eneric Skills	
CS Communication Skills	Communicate effectively in oral or written with various stakeholders.	Seminars, case discussions and presentations, individual and group assignments/ projects, undergraduate project, industrial training.	Seminar presentations, case reports and presentations, assignments, project reports and presentations, industrial training reports and presentations.
TH Thinking Skills	Think critically in applying knowledge and provide recommendations towards accounting and non-accounting issues.	Seminar, case analysis and discussions, individual and group assignments/project, undergraduate project, industrial training.	Seminar presentations, case reports and presentations, assignments, project reports and presentations, industrial training reports and presentations.
SC Scholarship	Demonstrate commitment towards lifelong learning and professional	Individual and group assignments/projects, undergraduate project, industrial training.	Assignments, project reports and presentations, industrial training reports and presentations.
TW Leadership and Team Working Skills	Work collaboratively in a team and able to lead the team effectively.	Group assignments/ projects, field work, industrial visits, industrial training.	Project reports, industrial training reports, observation and evaluation by lecturers and peers.

AD Adaptability	Pragmatically adapt to changes in dealing with changes of sociocultural, economic, politics and	Seminars, field work, industrial visits, industrial training, undergraduate project, service learning, work-based learning.	Seminar presentations, project reports, industrial training reports, service learning and work-based learning reports.
GC Global Citizen	Demonstrate behaviour consistent with professional ethics and social responsibilities.	Case discussions, individual and group assignments/ project, undergraduate project,	Case reports, assignments, project reports, industrial training reports.
ES Enterprising Skills	Demonstrate enterprising skills.	Lectures, e-learning, guest speakers, industrial visits, group assignments/projects, in- class group discussions, undergraduate project,	Case reports, assignments, project reports and presentations, industrial training reports.

#### 3. Classification of Courses

#### Components by category and total credits for graduation

Category	Total Credits	Total credit according to QA requirements
Accounting, Finance and Related Knowledge Component	51	51
Organisational and Business Knowledge Component	27	24
Information Technology Component	6	6
Other Component	22	18
University Courses Component	22	12
Elective Component	12	15
Total	140	126*
Total Credits for Graduation	140	

\* Source: Halatuju 3 Laporan Penilaian Semula Program Sarjana Muda Perakaunan Institusi Pendidikan Tinggi Malaysia 2013, Department of Higher Education, Ministry of Higher Education Malaysia

#### 4. Programme structures and features, curriculum and award requirements

The course is offered in full-time mode comprising of eight (8) regular semesters. The course requires students to undergo 6 months (24 weeks) of industrial training during the 7<sup>th</sup> semester. Assessment of students' performance is based on formative and summative evaluation conducted throughout each semester.

Assessment: Maximum of 60% final examination and the remaining allocated to coursework.

#### Condition for Graduation

Graduates should fulfill all the curriculum requirement of the program.

#### 5. Curriculum Structure

#### University Courses (22 Credits)

COURSE CODE	COURSE NAME	CREDIT				
UHAK 1032	Introduction to Entrepreneurship	2				
	NATIONALITY AND CIVILISATION (4 credits)					
UICI 1012	Islamic and Asian Civilisation	2				
UHAS 1172	Malaysian Dynamic (Local students)	2				
or	or					
UHAK 1022	Malaysian Studies (International students)					
	GENERIC SKILLS (4 credits)					
UHAK 1012	Graduate Success Attribute	2				
UHAK 2XX2	Elective (Generic Skills)	2				
	KNOWLEDGE EXTENSION (2 credits)					
UICL 2302	The Thought of Science and Technology	2				
	LANGUAGE SKILLS (8 credits)					
ULAB 1122	Academic English Skills	2				
ULAB 2122	Advanced Academic English Skills	2				
ULAB 3162	English for Professional Purposes	2				
ULAX 1122	Elective (Foreign Language)	2				
	CO-CURRICULUM / SERVICE LEARNING (2 credits)					
UKQX 2XX2	Co-Curriculum	2				

#### Core Courses - Field (58 Credits)

Code	Course Name	Credit
SHAC 1063	Principles of Microeconomics	3
SHAC 1073	Business Mathematics	3
SHAC 1083	Principles of Management	3
SHAC 1093	Principles of Marketing	3
SHAC 1123	Organisational Behavior	3
SHAC 1133	Principles of Macroeconomics	3
SHAC 1143	Commercial Law	3
SHAC 1153	Financial Management	3
SHAC 2113	Corporate Finance	3
SHAC 2133	Statistical Methods	3
SHAC 2163	Financial Market and Institutions	3
SHAC 2183	Company Law	3
SHAC 3153	Business Communication	3
SHAC 3213	Strategic Management	3
SHAC 4058	Industrial Training (Practical)	8
SHAC 4064	Industrial Training (Report)	4
SHAC 4074	Bachelor Degree Project	4

#### Core Courses - Major (48 Credits)

Code	Course Name	Credit
SHAC 1103	Financial Accounting and Reporting 1	3
SHAC 1113	Management Accounting 1	3
SHAC 2093	Financial Accounting and Reporting 2	3
SHAC 2103	Management Accounting 2	3
SHAC 2123	Accounting Information System	3
SHAC 2143	Financial Accounting and Reporting 3	3
SHAC 2153	Seminar in Management Accounting	3
SHAC 2173	Audit 1	3
SHAC 3143	Financial Accounting and Reporting 4	3
SHAC 3163	Taxation 1	3
SHAC 3173	Audit 2	3
SHAC 3183	Taxation 2	3
SHAC 3193	Analysis and Design of Accounting Information Systems	3
SHAC 3203	Financial Accounting and Reporting 5	3
SHAC 4083	Business Ethics and Corporate Governance	3
SHAC 4093	Integrated Case Study	3

#### Elective Courses (12 Credits)

#### Accounting

Code	Course Name	Credit	Note
SHAC 3223	Public Sector Accounting	3	Elective 1
SHAC 3233	Accounting for Islamic Financial Transactions	3	Elective 1
SHAC 3243	Internal Audit	3	Elective 2
SHAC 3253	Cases in Management Accounting	3	Elective 2
SHAC 4103	Accounting for Specialised Industries	3	Elective 3 & 4
SHAC 4113	Advanced Taxation	3	Elective 3 & 4

#### Non-Accounting (Business Management)

Code	Course Name	Credit	Note
SHAD 2083	International Business and Globalisation	3	Elective 1
SHAF 3073	Global Marketing	3	Elective 2
SHAD 3033	Financing and Investment Decision in Technology Venture	3	Elective 3 & 4
SHAD 3063	Technology Entrepreneurship and New Venture Creation	3	Elective 3 & 4

#### YEAR 1

	SEMESTER 1 SEMESTER 2				
Code	Subject	Credit	Code	Subject	Credit
UHAK 1012	Atribut Kejayaan Graduan Graduate Success Attribute	2	ULAB 1122	Academic English Skills	2
SHAC 1063	Pengantar Mikroekonomi Principles of Microeconomics	3	SHAC 1113	Perakaunan Pengurusan 1 Management Accounting 1	3
SHAC 1073	Matematik Perniagaan Business Mathematics	3	SHAC 1123	Tabiat Organisasi Organisational Behaviour	3
SHAC 1083	Prinsip Pengurusan Principles of Management	3	SHAC 1133	Principles of Macroeconomics Pengantar Makroekonomi	3
SHAC 1093	Prinsip Pemasaran Principles of Marketing	3	SHAC 1143	Undang-undang Perdagangan <i>Commercial Law</i>	3
SHAC 1103	Perakaunan Kewangan dan Pelaporan I Financial Accounting and Reporting I	3	SHAC 1153	Pengurusan Kewangan Financial Management	3
	Total credits	17		Total credits	17

#### YEAR 2

	SEMESTER 1 SEMESTER 2				
Code	Subject	Credit	Code	Subject	Credit
UHAS 1172/ UHAK 1022	Dinamika Malaysia Malaysian Dynamic / Malaysian Studies	2	ULAB 2122	Advanced Academic English Skills	2
UICI 1012	Tamadun Islam dan Tamadun Asia Islamic and Asian Civilization	2	SHAC 2143	Perakaunan Kewangan dan Pelaporan 3 <i>Financial Accounting and Reporting 3</i>	3
SHAC 2093	Perakaunan Kewangan dan Pelaporan 2 <i>Financial Accounting and Reporting 2</i>	3	SHAC 2153	Seminar Perakaunan Pengurusan Seminar in Management Accounting	3
SHAC 2103	Perakaunan Pengurusan 2 Management Accounting 2	3	SHAC 2163	Pasaran Kewangan dan Institusi Financial Market and Institutions	3
SHAC 2113	Kewangan Korporat Corporate Finance	3	SHAC 2173	Audit 1 <i>Audit 1</i>	3
SHAC 2123	Sistem Maklumat Perakaunan Accounting Information System	3	SHAC 2183	Undang-undang Syarikat <i>Company Law</i>	3
SHAC 2133	Kaedah Statistik Statistical Methods	3	UKQX 2XX2	Ko-Kurikulum Co-curriculum	2
	Total credits	19		Total credits	19

YEAR 3						
	SEMESTER 1	SEMESTER 2				
Code	Subject	Credit	Code	Subject	Credit	
UHAK 1032	Pengenalan kepada Keusahawanan Introduction to Entrepreneurship	2	UICL 2302	Pemikiran Sains dan Teknologi The Thought of Science and Technology	2	
ULAB 3162	English for Professional Purposes	2	ULAX1122	Elektif (Bahasa Asing) Elective (Foreign Language)	2	
SHAC 3143	Perakaunan Kewangan dan Pelaporan 4 <i>Financial Accounting and</i> <i>Reporting 4</i>	3	SHAC 3183	Percukaian 2 <i>Taxation 2</i>	3	
SHAC 3153	Komunikasi Perniagaan Business Communication	3	SHAC 3193	Analisis dan Reka Bentuk Sistem Maklumat Perakaunan Analysis and Design of Accounting Information System	3	
SHAC 3163	Percukaian 1 <i>Taxation 1</i>	3	SHAC 3203	Perakaunan Kewangan dan Pelaporan 5 Financial Accounting and Reporting 5	3	
SHAC 3173	Audit 2 <i>Audit 2</i>	3	SHAC 3213	Pengurusan Strategik Strategic Management	3	
SHAC 3XX3	Elektif 1 <i>Elective 1*</i>	3	SHAC 3XX3	Elektif 2 <i>Elective 2**</i>	3	
	Total Credits	19		Total Credits	19	

#### YEAR 4

	SEMESTER 1 SEMESTER 2				
Code	Subject	Credit	Code	Subject	Credit
SHAC 4058	Latihan Industri (Praktikal) Industrial Training (Practical)	8	UHAK 2XX2	Elektif (Kemahiran Insaniah) Elective (Generic Skills)	2
SHAC 4064	Latihan Industri (Laporan) Industrial Training (Report)	4	SHAC 4074	Projek Sarjana Muda Bachelor Degree Project	4
			SHAC 4083	Etika Perniagaan dan Tadbir Urus Korporat Business Ethics and Corporate Governance	3
			SHAC 4093	Kajian Kes Bersepadu Integrated Case Study	3
			SHAC 4XX3	Elektif 3 <i>Elective 3***</i>	3
			SHAC 4XX3	Elektif 4 <i>Elective 4***</i>	3
	Total credits	12		Total credits	18
		TOTAL CRE	DITS		140

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#### \* Elective 1

Code	Course Name	Credit
SHAC 3223	Public Sector Accounting	3
SHAC 3233	Accounting for Islamic Financial Transactions	3
SHAD 2083	International Business and Globalisation	3

#### \*\* Elective 2

Code	Course Name	Credit
SHAC 3243	Internal Audit	3
SHAC 3253	Cases in Management Accounting	3
SHAF 3073	Global Marketing	3

#### \*\*\* Elective 3 & 4

Code	Course Name	Credit
SHAC 4103	Accounting for Specialised Industries	3
SHAC 4113	Advanced Taxation	3
SHAD 3033	Financing and Investment Decision in Technology Venture	3
SHAD 3063	Technology Entrepreneurship and New Venture Creation	3

#### 7. Career Prospects

Graduates of the programme may work as accountants, auditors, finance officers, tax officers, tax consultant, entrepreneurs, business/entrepreneur consultant, insurance advisors/consultants, company secretaries, bank officers, risk managers, chief executive officers, etc.

#### 8. Cross Campus Programme

Students are given the opportunity to register for courses in participating local and international universities. The grades and credits gained can be transferred for purposes of graduation.

#### 9. UTM Professional Certificate

Students are required to enroll in professional certificate during their study.

#### SYLLABUS SUMMARY

#### BACHELOR OF ACCOUNTING

#### SHAC 1033 Introduction to Financial Accounting

This course aims at introducing students to the fundamentals of and principles of financial accounting. It explains the accounting equation, identifies steps to complete the accounting cycle and discusses the role of accounting records in an organization. It further explains the differences between cash and accrual accounting, the nature of general purpose financial statements, the role of accounting information in making economic decisions and discusses the significance of accounting systems in providing relevant and reliable information. It also exposes students to financial statement analysis and interpretation of financial ratios.

#### SHAC 1043 Financial Accounting and Reporting I

This is an introductory course for accounting majors. The focus is on company accounting. The course covers the regulatory and conceptual framework underlying the preparation and presentation of financial statements. Students will further their skills in recording financial transactions and preparing financial statements manually and using a computer package.

#### SHAC 1053 Management Accounting I

This course introduces the basic concepts, terminologies, principles and methods of cost accounting at operational level. This includes introduction of cost elements, basic cost accumulation techniques and various costing methods, including contemporary approaches in arriving at the cost of products produced or services rendered.

#### SHAC 2023 Financial Accounting and Reporting II

This course reinforces the basic accounting knowledge and further exposes students to more elements of the financial statements.

#### SHAC 2033 Management Accounting II

This course introduces application of techniques in the analysis of relevant data to provide information for managerial planning and control, and decision making. The topics covered include cost-volume-profit analysis, budgeting and budgetary control, standard costing and variance analysis, and managerial short- term and long-term decision making, with ethical issues addressed.

#### SHAC 2043 Accounting Information System I

This course covers the systems concept, data processing technology, systems documentation techniques, infrastructure for E-business, security and control measures in computer-based information systems (CBIS) and AIS applications in business.

#### SHAC 2053 Financial Accounting and Reporting III

This course covers further advanced topics in financial reporting such as financial liabilities, leases, investments in equity and debts, investment property, group accounts, intangibles, impairments, and capital reconstructions.

#### SHAC 2063 Management Accounting III

This course discusses evolution of management accounting and different techniques of strategic management accounting in contemporary business environment. The topics covered include performance evaluation, management control, motivational, behavioral and ethical issues as well as recent development in management accounting.

#### SHAC 2073 Business Communication

This course is designed to increase students' awareness level of the functions and importance of effective communication in the business area. This course focuses on the application of communication principles in achieving organization goals. Special emphasis is placed on developing writing and speaking proficiency.

#### SHAC 2083 Auditing I

This course is an introductory to auditing and it will introduce students to the concepts and principles of auditing. Emphasis will be given on external and statutory auditing. Students will be exposed to the principles of auditing in performing the audit task. The coverage includes collection of evidence, internal control evaluation, auditing documentation until the issuance of an audit report. Methodology and auditing financial statement cycle such as sales and collection cycle, purchase and payment cycle and cash and inventory cycle will be discussed. The fundamental knowledge gained from this course will be expanded in the Advance Auditing course.

#### SHAC 3013 Taxation I

Topics include tax chargeability for income derive from employment, dividend, interest, rental, royalty and pension, taxation on business income, capital allowance and tax administration.

#### SHAC 3023 Financial Accounting and Reporting IV

This courses covers the accounting for business combinations and more advanced topics in financial accounting such as employee benefits, share based payments and segment reporting. The course covers topics such consolidated financial statements for simple and complex group of companies including foreign subsidiaries, associates, joint ventures, direct and indirect holdings in subsidiaries.

#### SHAC 3033 Accounting Information Systems II

This course covers the phases of systems development life cycle (SDLC) that are systems, planning, systems analysis, systems evaluation and selection, systems design, systems conversion and implementation, as well as other systems development approaches.

#### SHAC 3043 Taxation II

This course covers all aspects of company taxation, investment incentives and indirect taxes.

#### SHAC 3053 Auditing II

This course is a continuation of Audit I. It intends to strengthen and enhance the students' understanding in auditing. Among the topics that will be discussed are code of ethics, auditors' liability and in-depth explanations on analytical procedures, computer assisted audit techniques, audit sampling, materiality and audit risk, group audit and current issues facing the auditing profession. This course will justify others' activities that financial statement audit that can be performed by a public accountant like operational audit, compliance audit and internal audit.

#### SHAC 3063 Public Sector Accounting

This course is designed to expose students to concepts and practices of accounting in public sector together with the underlying legal provisions, rules and procedures. The coverage of the course includes environment of public sector accounting and control, budgeting, financial accounting and reporting, performance measurement and auditing. Emphasis will be given to the Malaysian public sector. In addition, this course highlights the current developments in public sector accounting.

#### SHAC 3073 Business Ethics and Corporate Governance

The course provides an understanding of the underlying ethical theories and philosophies, and values in individual, organisational, professional and societal setting. The focus will be on the practical development of skills needed to deal with ethical issues so as to be able to conduct oneself ethically at all time. The application of these ethical principles is best discussed within the framework of good practice of corporate governance.

#### SHAC 3083 Accounting for Specialised Industries

This course is designed to provide an understanding of the range of accounting concepts and process that apply to specialised industries. The course also explains in detail about concepts, principles and accounting treatments that apply to specialised industries in Malaysia. This course also covers the accounting processes of recording and reporting with application to the production-based specialised industries such as agriculture, property development, construction and mining. This course also focuses on the service-based specialised industries such as legal firms, insurance, financial institutions, cooperatives and stock broking.

#### SHAC 3093 Selected Issues in Financial Accounting

This subject is designed to analyze basic issues currently faced by the accounting profession, the root of the issues and how the parties affected respond to the issues. Among the main issues selected are creative accounting, social and environmental reporting, Islamic reporting, disclosure issues, the role of accounting research and international accounting.

#### SHAC 3103 Cases in Management Accounting

The course is designed to further illustrate the advanced management accounting concepts and techniques in planning, control and performance measurement in organizations. The course encompasses a discussion on both traditional and contemporary issues in management accounting in manufacturing environment where behavioral aspects are emphasized. The course uses problem-based learning approach where problems and cases in management accounting will be discussed. Students are required to read up the topics themselves in advance and attempt the cases and problems before attending the class.

#### SHAC 3113 Selected Issues in Auditing

This course is an advance course of Auditing I and Auditing II. It focuses on several important and current auditing issues which will be discussed from articles in journals and research papers. Students will be exposed to issues in the auditing such as public confidence, ethics and integrity, corporate governance and accountability, assurance services, forensic auditing and investigation, issues in internal auditing, issues in information technology environment and environmental auditing.

#### SHAC 3123 Taxation III

This course covers advanced aspects of real property gain tax, tax incentives, tax planning, tax audit and investigation and Islamic financing on muamalat transaction.

#### SHAC 3133 Selected Issues in Taxation

This course is an extension to principles of taxation and advanced taxation. First two chapters will cover Malaysian budget and its effect towards economy as well as characteristics of good taxation system. Among other selected issues surrounding Malaysia are self-assessment system and e-filing. Issues related to the international taxation which include transfer pricing and e-commerce will also be discussed. Lastly, additional new issues such as Islamic Taxation and Goods and Service Tax (GST) would provide students with an updated knowledge in taxation.

#### SHAC 4013 Accounting Theory and Practice

This course is designed to further enhance the students' understanding of the concepts and issues in accounting theory and practices. The course involves the study of the practical and theoretical issues involved in the development, implementation and changes in conceptual framework and regulatory framework.

#### SHAC 4024 Bachelor Degree Project

This course is designed to give students an experience that is related that is related to the field of study. Students will be trained to diagnose problems, investigate the background problems, determine the scope, decide the sample, determine the methodology and approach of study and finally execute the research project.

#### SHAC 4033 Integrated Study

This is a capstone course for the Bachelor of Accountancy program, which integrates knowledge from financial accounting, management accounting, taxation, audit, finance, management and business related, information technology and other social science courses. Experiential exercises are embedded in this course to support learner's effort in independent learning.

#### SHAC 4048 Industrial Training

The purpose of this course is to provide exposure to the students regarding the actual working environment by placing them to work in organizations outside the university. In addition, the course enables the student to apply concepts and theories acquired during the lecture to the actual practices in areas related to accounting.

#### SHAD 1013 Principles of Microeconomics

This course is designed for the first year students and its goal is to provide fundamental knowledge of the principles governing the behavior of economic agents and their application in the analysis of economic issues and solving problems.

#### SHAD 1023 Business Mathematics

This course will equip students with the basic mathematical tools and foundation needed to comprehend other courses with quantitative contents.

#### SHAD 1033 Principles of Management

This course aims to introduce students to the concepts, theories and techniques of modern management which are important in management discipline. Students are taught with analytical skills in managing problems within organizations.

#### SHAD 1043 Organizational Behavior

This course discuss the behavioral phenomena at the individual, group and the systems or organizational level. Discussion at the individual level covers issues, relating to personality, attitude, values, perception, learning and motivation. Group level issues include group dynamics, communication, leadership and conflict. Finally, the issues at the systems level cover organization design, job design, organizational culture and organizational change.

#### SHAD 1053 Principles of Macroeconomics

This course begins with an introduction to the basic concepts in macroeconomics, followed by discussions on national income accounting, determination of national income, employment, inflation and fiscal policy, money, banking and monetary policy and international trade, balance of payments and exchange rates.

#### SHAD 1073 Commercial Law

This course is meant to expose to the students the general overview on the commercial legal environment in Malaysia. It will discuss the Malaysian legal system covering the sources or laws, separation or powers, administration or justice, application of English law and the position of *Shari'ah* law.

Secondly, this course will inculcate the basic understanding in the law or contract as the governing principles in all commercial transactions. This topic comprises the nature and legal consequences of contract, formation of contract, legal capacity, performance of contract, breach of contract and remedies. The *Shari'ah* principles of contract are also discussed in order to instill an analytical understanding in this important topic.

The third part of the course will specifically discuss relevant laws regulating commercial activities encompassing the sale of goods, hire-purchase; agency, employment and consumer protection. The law on monetary instruments, banking and insurance are also included since such commercial activities are also commonly practiced in. Malaysia. The coverage of these topics however will be very minimal since the course aims to provide the students with general guidelines to these commercial transactions.

#### SHAD 1083 Statistical Methods

This course covers introductory methods in descriptive and inferential statistics and their applications. Specific topics include numerical and non-numerical methods of describing data, probability, random variables, sampling distributions and hypothesis testing.

#### SHAD 1093 Finance, Financial Marketing and Financial Management

This course is focuses on the basic principles and techniques in making financial decisions. It covers both the concepts of financial management as well as the applications of financial techniques as tools for making decisions. The topics covered include financial statements analysis, financial forecasting and planning, working capital management, risk and return relationship, short- and long-term financing, time value of money and its applications, capital structure policy, mergers and acquisition and risk management.

#### SHAD 2023 Human Resource Management

This course equips students with the concepts and knowledge for managing human resources and their application in organizations. Students will be able to apply skills and knowledge in dealing with the human resource development and improving organizational performance.

#### SHAD 2083 International Business and Globalization

This course aims to introduce students on the issue of international business and globalization. Among topics covered are the international trade and investment, international financial market, and managing of international operations.

#### SHAD 2093 Corporate Finance

This course discusses on corporate financial objectives and its functions. It also emphasizes on investment, financing and dividend decisions and finally focuses on mergers and acquisitions of companies. At the end of the course, the students should be able to explain the principles and functions of corporate finance define and apply the three types of corporate finance decisions and finally explain the justification and motives behind merger and acquisitions.

#### SHAD 2103 Company Law

Business organization and trade industries play an important role in achieving and stimulating economic success in the technological era of Malaysia. Therefore, graduates are expected to be equipped with knowledge and skills in. respect of theoretical, practical and legal dimension of business organization. Accordingly, this course intends to introduce essential company rules and regulations to help them managing business organization dynamically and efficiently.

#### SHAD 3053 Strategic Management

This is a capstone course, which integrates materials and knowledge acquired from prior courses conducted earlier in the program. This course emphasizes on the strategic management process to chart the future strategies of organizations. This course demonstrates how other areas of study, for instance management marketing, accounting, law, production/operations, research and development and information system can be integrated with the latest strategic management tools to achieve organizational success

#### SHAD 3123 Quantitative Methods for Decision Making

Problem solving and decision making are important skills in all areas of management. This course introduces several quantitative concepts and computational tools used by managers to determine solutions to complex problems. Students will learn to determine which techniques are appropriate for solving various types of problems - deterministic and probabilistic. The emphasis of this course will be placed on formulating the problems and using computer spreadsheet applications (i.e., Excel) to solve them. This course also covers solving deterministic models using linear and integer programming and network analysis (including project management) and probabilistic modeling. The main topic will be simulation, but the course also covers queueing theory. Problems will encompass elements of finance, production/operations management and marketing domains.

#### SHAD 3163 Securities Management and Investment

This course exposes students to investments within financial asset. This courses stresses on the basic investment security analysis, managing portfolio and analyzing company's risks. This course will also explain how to evaluate securities such as bonds, shares, and derivatives. As for portfolio management, company analysis and industry analysis will be exposed to students. At the end of this course, students are able to explain and apply their knowledge to invest in financial asset. Students are also able to work in group to perform a company's financial statement analysis for decision making in investment.

#### SHAD 3173 Technology and Entrepreneurial Strategy

This course provides a strategy framework for managing new, entrepreneurial high-technology businesses. The emphasis throughout is on the development and application of conceptual models, which clarify the interactions between competitions, patterns of technological and market change, and the structure and development of internal firm capabilities. The emphasis is on new enterprises in new industries based on emerging technologies.

#### SHAD 3183 Seminars in Entrepreneurship

This course concludes the discussion on entrepreneurship where students will be exposed to current issues that influence the environment in which businesses operate, at national and international levels. The focus will be on the policies and government actions, legal environment and regional and global changes which directly influence businesses, especially entrepreneurial ventures.

#### SHAD 4043 Managing New and Growing Technology-Based Venture

This course focuses on issues pertaining to managing technology based business startups and new ventures. Students will be exposed to different types of business ventures and startups. In addition, this course covers the growth phase of an entrepreneurial venture, focusing specifically on the nature and challenges of entrepreneurial businesses as they move beyond start-ups. To survive the startup phase, entrepreneurs need to equip themselves with skills on how to manage product development, marketing, human resource, production, and financial resources efficiently due to the limited resources available to them. The primary task of entrepreneurial firms in their growth phase is to build an organization that is capable to manage this growth, and then ensures the organization can sustain growth as the market and competitive environment changes.

#### SHAF 1013 Principles of Marketing

Students will be introduced to the basic concepts of marketing, its functions in the marketplace, and the importance of being "customer-focused". Students will be equipped with knowledge about the marketing mix, the 4Ps (product, price, place, promotion), current domestic and international marketing issues apart from ethical, social and environmental awareness.

#### SHAF 3073 Global Marketing

This course is offered to students who are keen to build their career at the international arena. This course gives an understanding to students on four basic things of international marketing. It focuses on the scope, challenges and market opportunities that could be faced by those who become international marketers in a global environment. St u dents will learn on the cultural environment that includes the geography and history, business practice, politics and global market legacy. Students will be expose to markets and new trade divisions that could be created through surveys and reservations. The syllabus will provide exposure on global marketing strategies that are being built through planning and organization by products and services, advertisement and personal promotions instead of fixing the price globally as a response to the era of challenges in the international market.

#### SCSD 1513 Information System and Technology

This course provides an introduction to some of the basic skills in computer usage. This course has been divided into two parts. The first part provides an introduction to computer concepts together with the changes in the information technology. The second part will demonstrate how to use the general and advanced features of word processing software, spreadsheet software, and presentation graphic software.

#### BACHELOR OF MANAGEMENT (TECHNOLOGY) PROGRAMME SPECIFICATIONS

1.	Awarding Institution			Universiti Teknologi Malaysia		
2.	2. Teaching Institution			Universiti Teknologi Malaysia		
3.	Programme Name			Bachelor of Management (Technology)		
4.	4. Final Award			Bachelor of Management (Technology)		
5.	5. Programme Code			TP16 (SHD)		
6.	Professional or Statut	ory Body of Accrec	litation	NA		
7.	7. Language(s) of Instruction			Bahasa Melayu and English		
8. Mode of Study (Conventional, distance learning, etc)			earning, etc)	Conventional		
9. Mode of operation (Franchise, self-govern, etc)			rn, etc)	Self-govern		
10.	Study Scheme (Full Ti	me/Part Time)		Full Time and Part Time		
11. Study Duration				Minimum : 4 yrs(FT) / 6 yrs(PT)		
				Max	kimum : 6 yrs(FT)	
	No. of Semesters		No. of weeks		of weeks	
	Type of Semester	Full Time	Part Time		Full Time	Part Time
	Normal	l 8 12			14	14
	Short					-

#### 1. Programme Objectives

The Bachelor of Management (Technology) programme is designed to produce executives and managers in both government and private sectors, specifically in R & D organizations, incubators, start-up companies and new ventures, who are able to:

- (i) Apply their knowledge and skills of management and technology in the planning, analysis, and supervision of works in related organisations.
- (ii) Solve problems critically, logically, creatively and analytically based on sound facts and ideas.
- (iii) Communicate effectively across a range of contexts and audiences.
- (iv) Respond with high integrity and adapt readily to changing situations.
- (v) Continue learning independently in the acquisition of new knowledge and skills.
- (vi) Possess entrepreneurial skills.

#### 2. Programme Learning Outcomes

2. Programme Learning Outcomes							
Code	Intended Learning Outcomes	Teaching and Learning Methods	Assessment				
(a) Technical Knowledge and Competencies							
KW Discipline of Knowledge	Apply knowledge and understanding of management and technology in the management of related organisations.	Lectures, tutorials, seminars, ICT lab work, directed reading, case study, independent research and cooperative learning, field work, industrial visits.	Examinations, assignments, quizzes, seminar presentations, discussions, cooperative and problem-based exercises, group projects, independent projects, reports.				
AP Applications	Ability to identify, formulate and solve issues related to management and technology knowledge.	Lectures, tutorials, seminars, ICT lab work, directed reading, independent research and cooperative learning, field work, industrial visits.	Examinations, assignments, quizzes, seminar presentations, discussions, cooperative and problem-based exercises, group projects, independent projects, reports.				
PS Practical Skills	Demonstrate skills and abilities in solving organisational problems through the integration of knowledge in management and technology.	Independent research and cooperative learning, field work, industrial visits.	Task-based exercises, log book, reports and presentation.				
	(	b) Generic Skills					
CS Communication Skills	Able to communicate effectively through appropriate written and oral modes across a wide range of contexts and audiences.	Individual and group assignments, group projects, industrial training, industrial visits, cooperative learning.	Examinations, assignments, presentations, discussions, cooperative and problem-based exercises, observation of group projects, reports, peer assessment.				
TH Thinking Skills	Able to think critically, logically, creatively and analytically in order to identify, analyse and solve contemporary management and social issues.	Lectures, tutorials, seminars, ICT lab work, directed reading, independent research and cooperative learning, field work, industrial visits and case studies.	Examinations, assignments, quizzes, seminar presentations, discussions, cooperative and problem-based exercises, group projects, independent projects and case study reports.				
SC Scholarship	Able to independently and systematically seek, acquire, manage and review relevant information from a variety of academic sources.	Lectures, seminars, directed reading, library search, independent research, field work, industrial visits and case studies.	Assignments, seminar presentations, discussions, group project, reports.				

TW Leadership & Team Working Skills	Able to work collaboratively and assume different roles in a team to solve problems and make decisions in order to achieve a common goal.	Group projects, industrial training, case studies, research projects.	Group assignments, observation of group projects, peer assessment.
AD Adaptability	Able to independently seek, acquire and manage relevant information from a variety of sources for continuous self- development and life-long learning.	Group projects, industrial training, case studies, research projects.	Industrial training reports, project reports, learning portfolios, observation of group projects, assignments.
GC Global Citizen	Able to display professional ethics and practices, and moral responsibility during social interactions for the benefit of mankind.	Lectures, industrial speakers, industrial visits, case studies.	Industrial training reports, project reports, learning portfolios, observation by lecturers, peer assessment, assignments and discussions.
ES Enterprising Skills	Able to recognise and analyse business opportunities.	Lectures, group assignments, group projects, in-class group discussions.	Case study reports, industrial training assessment, assignments.

#### 3. Classification of Courses

Components by category and total credits for graduation

Classification	Credit hours	Percentage (%)
Programme core	54	41.54
Specification course	21	16.16
Programme electives	33	25.38
Compulsory university courses	22	16.92
Total	130	100
Total credit hours to graduate	130	

#### 4. Programme structure and features, curriculum and award requirements

This programme offers in full-time mode. Each academic year comprises 2 semesters. In their third year, students are required to choose a specialization of operation management or innovation management. However, students can choose their elective courses from other specialization and optional electives. Assessment of students' performance is based on formative and summative evaluation conducted throughout each semester. The eighth semester is used for industrial training.

#### Award requirements:

To graduate student should:

- Attain a total of not less than 130 credit hours with minimum CGPA of 2.0.
- Pass industrial training (equivalent to 12 credit hours).
- Complete and pass the undergraduate research project (6 credit hours).

#### 5. Curriculum Structure

#### University Courses (22Credits)

COURSE CODE	COURSE NAME	CREDIT	SEMESTER	YEAR			
Kluster Penghayatan Falsafah, Nilai Dan Sejarah (4 credits)							
UICI 1012	Islamic and Asian Civilisation	2	3	2			
UHAS 1172/	Malaysia Dynamic /	2	2	1			
UHAK 1022	Malaysian Studies (International Student)						
	Kluster Kemahiran Insaniah (4-6 credi	its)		I			
UHAK 1012	Atribut Kejayaan Graduan Graduate Success Attributes	2	1	1			
UHAK 1032	Pengenalan Keusahawanan Introduction to Entrepreneurship	2	2	1			
UHAK 2xx2	Elektif Universiti (Kecuali UHAK 2092) University Elective (Except UHAK 2092)	2	4	2			
	Kluster Perluasan Ilmu (2-4 credits)						
UICL 2302	Pemikiran Sains & Teknologi The Thought of Sciences and Technology	2	5	3			
UICL 2xx2	Elektif Universiti University Elective	2	4	2			
	Kluster Kemahiran Bahasa (8 credits	;)	I	1			
ULAB 1122	Academic English Skills	2	2	1			
ULAB 2122	Advanced Academic English Skills	2	4	2			
ULAB 3162	English for Professional Purposes	2	5	3			
ULAX 1xx2	Elektif Kemahiran Bahasa (Kecuali Bahasa Ibunda Pelajar)	2	4	2			
	Language Skills Elective (Except Student's Mother Tongue Language)						
CO-CURRICULUM / SERVICE LEARNING (2 credits)							
UKQX 1xx2	Co-Curriculum	2	4	2			

#### Core Courses - Field (54 Credits)

Code	Course Name	Credits	Semester	Level
SHAD 1013	Principles of Microeconomics	3	1	1
SHAD 1033	Principles of Management	3	1	1
SHAC 1023	Financial Accounting	3	1	1
SHAF 1013	Principles of Marketing	3	1	1
SHAD 1043	Organizational Behavior	3	2	1
SHAD 1053	Principles of Macroeconomics	3	2	1
SHAD 1063	Statistics I	3	2	1
SHAD 2013	Entrepreneurship	3	3	2
SHAD 2023	Human Resource Management	3	3	2
SHAD 2033	Statistics II	3	3	2
SHAC 2013	Cost Accounting	3	3	2
SHAD 3042	Undergraduate Project (Proposal)	2	6	3
SHAD 3073	Research Methods	3	6	3
SHAD 4014	Undergraduate Project (Writing)	4	7	4
SHAD 4058	Industrial Training (Practical)	8	8	4
SHAD 4064	Industrial Training (Report)	4	8	4

#### Core Courses – Major (21 Credits)

Code	Course Name	Credits	Semester	Level
SHAD 1023	Business Mathematics	3	1	1
SCSD 1513	Technology and Information System	3	2	1
SHAD 2043	Financial Management	3	3	2
SHAD 2053	Introduction to Operation Management	3	4	2
SHAD 2063	Technology Management	3	4	2
SHAD 3013	Commercial Law	3	5	3
SHAD 3053	Strategic Management	3	6	3

# Elective Courses (33 Credits)

## **Operation Stream**

Code	Course Name	Credits	Semester	Level
SHAD 2073	Total Quality Management	3	4	2
SHAD 3083	Manufacturing Process	3	5	3
SHAF 3083	Supply Chain Management	3	5	3
SHAD 3093	Work Design	3	6	3
SHAD 3103	Management Science	3	6	3
SHAD 3113	Statistical Process Control	3	6	3
SHAD 4073	Advance Manufacturing	3	7	4

#### **Innovation Stream**

Code	Course Name	Credits	Semester	Level
SHAD 2073	Total Quality Management	3	4	2
SHAD 3023	R & D and Innovation Management	3	5	3
SHAD 3033	Financing and Investment Decision in Technology Venture	3	5	3
SHAF 3043	Marketing for Innovative Product	3	5	3
SHAD 3063	Technology Entrepreneurship and New Venture Creation	3	6	3
SHAD 4023	Strategic Management of Technology	3	7	4
SHAD 4033	Commercialisation and Technology Transfer	3	7	4
SHAD 4043	Managing New and Growing Technology Based Venture	3	7	4

## **Others Elective**

Code	Course Name	Credits	Semester	Level
SHAD 3133	Intellectual Property Law and Management	3	6	3
SHAD 3143	Occupational Safety and Health	3	6	3
SHAD 3153	Introduction to Business Start-up	3	6	3
SHAD 4083	Project Management	3	7	4
SHAD 4103	Financial Risk Management	3	7	4
SHAD 4113	Service Management	3	7	4
SCSD 4823	Sistem Pengurusan Pengetahuan	3	7	4
ULAX 1123	Foreign Language	3	6	3

Others elective can also be choosen from elective courses of Operation or Innovation Stream

# 6. Study Scheme by Semester

# YEAR 1

	SEMESTER 1		SEMESTER 2			
Code	Subject	Credit	Code	Subject	Credit	
SHAD 1013	Pengantar Mikroekonomi Principles of Microeconomics	3	SHAD 1043	Tabiat Organisasi Organisational Behaviour	3	
SHAD 1023	Matematik Perniagaan Business Mathematics	3	SHAD 1053	Pengantar Makroekonomi Principles of Macroeconomics	3	
SHAD 1033	Prinsip Pengurusan Principles of Management	3	SHAD 1063	Statistik I <i>Statistics I</i>	3	
SHAF 1013	Prinsip Pemasaran Principles of Marketing	3	SCSD 1513	Teknologi dan Sistem Maklumat Technology and Information System	3	
SHAC 1023	Perakaunan Kewangan Financial Accounting	3	UHAS 1172/ UHAK 1022	Dinamika Malaysia Malaysia Dynamic / Malaysian Studies (International Student)	2	
UHAK 1012	Atribut Kejayaan Graduan Graduate Success Attribute	2	ULAB 1122	Academic English Skills	2	
			UHAK 1032	Kluster Kemahiran Insaniah Introduction to Entrepreneurship	2	
	Total Credits	17		Total Credits	18	

	SEMESTER 1			SEMESTER 2	
Code	Subject	Credit	Code	Subject	Credit
SHAC 2013	Perakaunan Kos <i>Cost Accounting</i>	3	ULAB 2122	Advanced Academic English Skills	2
SHAD 2013	Keusahawanan Entrepreneurship	3	UHAK 2xx2/ UICL 2xx2	Kluster Kemahiran Insaniah/ Kluster Perluasan Ilmu ( <b>Kecuali</b> UHAK 2092)	2
SHAD 2023	Pengurusan Sumber Manusia Human Resource Management	3	SHAD 2053	Pengenalan Pengurusan Operasi Introduction to Operation Management	3
SHAD 2033	Statistik II Statistics II	3	SHAD 2063	Pengurusan Teknologi Technology Management	3
SHAD 2043	Pengurusan Kewangan Financial Management	3	SHAD 2073	Pengurusan Kualiti Menyeluruh Total Quality Management	3
UICI 1012	Tamadun Islam dan Tamadun Asia Islamic and Asian Civilization	2	UKQX 1xx2	Ko-Kurikulum <i>Co-Curriculum</i>	2
			ULAX 1xx2	Kluster Kemahiran Bahasa (Kecuali Bahasa ibunda pelajar)	2
	Total Credits	17		Total Credits	17

# **INNOVATION STREAM**

# YEAR 3

	SEMESTER 1			SEMESTER 2	
Code	Subject	Credit	Code	Subject	Credit
SHAF 3043	Pemasaran Untuk Produk Inovasi Marketing for Innovative Product	3	SHAD 3042	Projek Sarjana Muda (Cadangan) Undergraduate Project (Proposal)	2
SHAD 3013	Undang-undang Komersil Commercial Law	3	SHAD 3053	Pengurusan Strategik Strategic Management	3
SHAD 3023	Pengurusan P & P dan Inovasi R & D and Innovation Management	3	SHAD 3063	Keusahawanan Teknologi dan Penerokaan Ciptaan Baru Technology Entrepreneurship and New Venture Creation	3
UICL 2302	Pemikiran Sains & Teknologi The Thought of Sciences and Technology	2	SHAD 3XX3	Elektif 1 <i>Elective 1</i>	3
ULAB 3162	English for Professional Purposes	2	SHAD 3073	Kaedah Penyelidikan Research Methods	3
SHAD 3033	Keputusan Pembiayaan dan Pelaburan Dalam Penerokaan Teknologi Financing and Investment Decision in Technology Venture	3	SHAD 3XX3	Elektif 2 <i>Elective 2</i>	3
	Total Credits	16		Total Credits	17

	SEMESTER 1			SEMESTER 2	
Code	Subject	Credit	Code	Subject	Credit
SHAD 4014	Projek Sarjana Muda (Penulisan) Undergraduate Project (Writing)	4	SHAD 4058	Latihan Industri (Praktikal) Industrial Training (Practical)	8
SHAD 4023	Pengurusan Strategik Teknologi Strategic Management of Technology	3	SHAD 4064	Latihan Industri (Laporan) Industrial Training (Report)	4
SHAD 4033	Komersilisasi dan Pemindahan Teknologi Commercialisation and Technology Transfer	3			
SHAD 4043	Mengurus Teknologi Baru dan Berkembang Berasaskan Penerokaan Managing New and Growing Technology Based Venture	3			
SHAD 4XX3	Elective 3	3			
	Total Credits16Total Credits				
	TOTAL C	REDITS			130

# **OPERATION STREAM**

# YEAR 3

	SEMESTER 1			SEMESTER 2	
Code	Subject	Credit	Code	Subject	Credit
SHAF 3083	Pengurusan Rantaian Bekalan Supply Chain Management	3	SHAD 3042	Projek Sarjana Muda (Cadangan) Undergraduate Project (Proposal)	2
SHAD 3013	Undang-undang Komersil Commercial Law	3	SHAD 3093	Reka Bentuk Kerja Work Design	3
SHAD 3083	Proses Pembuatan Manufacturing Process	3	SHAD 3073	Kaedah Penyelidikan Research Methods	3
UICL 2302	Pemikiran Sains & Teknologi The Thought of Sciences and Technology	2	SHAD 3103	Sains Pengurusan Management Science	3
ULAB 3162	English for Professional Purposes	2	SHAD 3113	Kawalan Proses Berstatistik Statistical Process Control	3
SHAD 3xx3	Elektif 1 <i>Elective 1</i>	3	SHAD 3xx3	Elektif 2 <i>Elective 2</i>	3
	Total Credits	16		Total Credits	17

	SEMESTER 1			SEMESTER 2	
Code	Subject	Credit	Code	Subject	Credit
SHAD 4014	Projek Sarjana Muda (Penulisan) Undergraduate Project (Writing)	4	SHAD 4058	Latihan Industri (Praktikal) Industrial Training (Practical)	8
SHAD 4073	Pembuatan Termaju Advanced Manufacturing	3	SHAD 4064	Latihan Industri (Laporan) Industrial Training (Report)	4
SHAD 3053	Pengurusan Strategik Strategic Management	3			
SHAD 4xx3	Elektif 3 <i>Elective 3</i>	3			
SHAD 4xx3	Elektif 4 <i>Elective 4</i>	3			
Total Credits		16	Total Credits		12
Total Credits				130	

### SYLLABUS SUMMARY

# BACHELOR OF MANAGEMENT (TECHNOLOGY)

## SHAD 1013 Principles of Microeconomics

This course provides an understanding of basic skills of economic analysis. Understanding towards microeconomics is necessary for individuals or organisations to make rational decisions and to evaluate the effects of government policy. It forms the basis for understanding macroeconomics and the study of the entire economy.

# SHAD 1023 Business Mathematics

This course encompasses basic mathematical concepts, techniques and applications that are useful to students in the field of business, economics, management and social science. Some of the basic mathematical concepts, such as linear equations and system of linear equations and applications, quadratic functions and differentiation, as well as basic matrix operations are introduced. The key business topics including simple interest and compound interest, annuity, mathematics of selling; business discounts and mark-ups are also introduced in this course.

## SHAD 1033 Principles of Management

This course exposes the basic concepts and theories on the main functions of management: planning, organizing, directing and controlling. Topics that are being discussed include planning, decision making, organizational structure and design, communication and information technology, human resource management, change and innovation, motivation, leadership, control and operation and value management.

## SHAD 1043 Organisational Behavior

Organizational Behavior is a core course that discusses the fundamental concepts and important aspects of people's behavior. The topics covered include individual behavior, attitudes and job satisfaction, personality and values, perception, motivation, emotions and moods, group behavior, understanding work teams, basic approaches to leadership, contemporary issues in leadership, power and politics, conflict and negotiation, organizational culture, and organizational change and stress management.

#### SHAD 1053 Principles of Macroeconomics

This course provides students with an understanding of the factors which affect an economy in aggregate terms such as national income, interest rates and price level. This course also explains the effects of economic policies, in particular, monetary and fiscal policies on economic stability.

#### SHAD 1063 Statistics 1

This course introduces basic concepts in statistics, qualitative and quantitative data presentation, sampling distribution and data collection. It also covers topics on measures of central tendency and dispersion, correlation and regression, index numbers, time series forecasting and probability.

#### SHAD 2013 Entrepreneurship

This course introduces the concepts and principles of entrepreneurship and the required skills to start and manage entrepreneurship start-ups. At the first stage, students are exposed to the concepts and principles of entrepreneurship and entrepreneurs, and the required skills to successfully manage business ventures. Then they are introduced to techniques and tools to analyse and assess business ideas and the procedures to set up business ventures in Malaysia. Finally, they are guided to develop business plan. In addition to guided T&L, students are exposed to real life entrepreneurial activities through entrepreneurship carnival which includes talks by successful entrepreneurs, entrepreneurial workshops and activities.

## SHAD 2023 Human Resource Management

The course provides student with an introduction to the key functions of human resource management in Malaysia today. It started with an overview of Human Resource Management and deals with more specific functions afterwards such as recruitment, selection and induction, training, managing employee performance and performance appraisal, payment systems and working hours, benefits and rewards, safety and health at work, improving productivity and employee commitment, disciplinary systems and termination of service and industrial relations.

### SHAD 2033 Statistics 2

The course focuses on parametric statistical inference of comparing means, analysis of variance and multiple regressions. It also introduces statistical test of non-parametric analysis. The approach of teaching includes manual calculations and interpretation of computer statistical report. Laboratory data analysis is also part of the course.

## SHAD 2043 Financial Management

This course discusses the basic concepts of accounting and financial management, methods of financial statement analysis, evaluation of financial assets in terms of risk and return, and short-term and long-term capital management of an organisation.

## SHAD 2053 Introduction to Operation Management

This course explains and discusses the activities involved in the process of creating goods and services that take place in an organization. The main focus is to emphasize the importance of creating values in the process of transforming inputs into outputs. Thus it covers the activities and issues related to production and operation such as operation, process, layout and location strategies, job design and work measurement, inventory management, aggregate planning, material requirement planning, JIT scheduling and maintenance. Besides, this course also provides understanding of operation managers' roles.

## SHAD 2063 Technology Management

This course aims to introduce the fundamentals and core concepts in management of technology (MOT). It covers the concepts of strategic management in developing, acquiring, and exploiting new and existing technologies. Apply some concepts and tools often used by organization in analysing technology, innovation and related strategies.

#### SHAD 2073 Total Quality Management

This course provides comprehensive coverage of the various elements of the total quality approaches. Students are exposed to the theories, principles and practices of total quality management (TQM). Besides, students are required to apply some common tools and techniques in TQM.

#### SHAD 3013 Commercial Law

All commercial transactions are governed by law. This course aims to provide knowledge about areas of law which affect commercial transactions. This course focuses on the Malaysian Legal System, Contract Law and agency.

# SHAD 3023 R & D and Innovation Management

The course aims to extend the understanding of critical issues and conceptual frameworks involved in the management of R&D innovation and activities. It provides the skills of innovation management, R&D and New Product Development (NPD) activities at the operational level.

#### SHAD 3033 Financing and Investment Decision in Technology Venture

This course discusses the methods used to evaluate structure and finance new business venture and revenue generating business. It covers the finance of technological innovation and valuation tools used in the evaluation of technology venture.

#### SHAD 3042 Undergraduate Project (Proposal)

This course is designed to give student an experience to conduct research related to the field of their study. Students will be guided to diagnose problems, investigate the background of the problems, decide the sample and subject as well as the methodology and approach of the study. Student will also be trained to review past research to develop a conceptual framework.

### SHAD 3053 Strategic Management

This course covers the basic concepts and theories of the main functions of strategic management that is formulation, implementation and evaluation of strategies. The topics discussed include an overview of strategic management, strategy formulation, the business vision and mission, the external and internal analyses, formulation, implementation and evaluation of strategy. Strategic management issues discussed are related to production, operations, marketing, finance/accounting, R&D and MIS.

## SHAD 3063 Technology Entrepreneurship and New Venture Creation

This course introduces the basic concepts of technology entrepreneurship as well as the process of creating new technology-based ventures. Specifically, the coverage includes opportunity recognition process, legal forms of businesses, options in setting up technology-based ventures, planning and arranging for resources to set up new ventures and financing options for new ventures.

## SHAD 3073 Research Methods

This course introduces basic concepts in research methods and covers topics in research methodology: explaining constructs and building research frameworks, research design, measurement and scaling, sampling, data collections, and writing proper research reports. The course also includes statistical procedures commonly used in research and conducts laboratory for data analysis.

## SHAD 3103 Management Science

This course provides an understanding of quantitative decision-making, selection, specification and application of quantitative techniques for solution of managerial decisions problems. Topics include developing and solving linear programming problems, decision theory, transportation problems, project management, forecasting techniques and queuing models.

## SHAD 3113 Statistical Process Control

This course provides comprehensive coverage of the concepts and application of Statistical Process Control (SPC). Students are exposed to the evolution of quality design and control and the conceptual framework for SPC. Besides, students are required to apply some common tools and techniques in SPC.

#### SHAD 3133 Intellectual Property Law and Management

This course introduces the concept of Intellectual Property (IP) which consists of copyright, trademarks, patents and industrial designs which currently relevant to industrial needs. A good IP system is imperative to promote development of science and technology and to develop the human resource which has rich creativity potential. Thus students are exposed not only to the rationale behind this concept and the rights arising from IP, but also to the legal aspects of its enforcement through the relevant legislation of this country.

#### SHAD 3143 Occupational Safety and Health

This course introduces the concept of occupational safety and health which is currently considered to be very crucial to all workplaces especially for those involved in management. It highlights the history of safety and health movement followed by the legal requirement stipulated under the Occupational Safety and Health 1994, the Factories and Machineries Act 1967 and Employees' Social Security Act 1969. Other topics include theories of accident causation, safety promotion, hazard analysis, accident investigation and emergency preparedness programme.

#### SHAD 3153 Introduction to Business Startups

This course specifically covers the process of setting up a new technology-based venture and various issues pertaining to the economy competitiveness. It starts with the opportunity recognition process in technology businesses, legal forms of businesses, options in setting up technology-based ventures, importance of intellectual property and new product development as well as commercialisation of new technology, planning and arranging for resources to set up new ventures and financing options for new ventures.

# SHAD 4014 Undergraduate Project (Final Report)

This is the implementation of the proposed project. Students collect and analyse the collected data to answer the objectives. The write up should be done systematically based on specified writing format.

### SHAD 4023 Strategic Management of Technology

The course aims to extend the understanding of critical issues and concepts involved in the design of technology strategy and management of technological innovation.

## SHAD 4033 Commercialisation and Technology Transfer

This course provides an overview of social scientific research on the organisational contexts, processes and outcomes of technology commercialisation. It focuses on how the commercialisation of technology involves the transformation and transfer of fundamental knowledge into commercial application. Technology transfer covers a wide array of factors, processes, and circumstances and development through formal channels within an organisation, between organisations, or across organisational fields. Technology transfer is a strategy to focus on the business aspects, for example, from planning to implementation stages. It also explores some of the barriers to effective technology transfer and how managers should deal with them. Though discussion is mainly from the technology transfer perspective, there are topics in which the transfer perspective will be addressed.

## SHAD

This course introduces the techniques and strategies to manage growing technology-based ventures. It focuses on the techniques and strategies to assemble human capital and financial resources to secure the market during expansion and growth stages. In order to achieve the objectives of the course, students are required to perform real-life company study on selected technology-based firms as well as attending exhibition and seminars.

## SHAD 4058 Industrial Training (Practical)

Industrial training is an essential component in the development of the practical skills required by a student prior to graduation. It is also an aspect of education that integrates knowledge with planned and supervised career-related work experience processes. The purpose of the course is to develop and strengthen the students' educational and career preparation. It allows the students to understand the connection between what is studied and how it is applied in the real world. It also exposes the students to the interpersonal relationships a job requires, both with co-workers and superiors that are essential in obtaining a successful and satisfying career.

#### SHAD 4064 Industrial Training (Report)

Students are expected to submit a report and present on the activities and experience they went through.

#### SHAD 4083 Project Management

This course focuses on managing projects. The institutional context is primarily about technology based companies in managerial perspective. It considers the need of project management on the parent organisation, individual projects within and outside organisation, administration, and handling of information. Techniques, tools and skills are needed by a project manager to complete a major project on time, within budget, and with successful results. It also focuses on planning and control over the life of the project with coverage of the project life cycle, project plan development, PERT and CPM, computer-based project control tools, resource loading, scheduling, costing and decision making.

#### SHAD 4103 Financial Risk Management

This course is designed for students who would be financial officers, analysts, traders, investment advisors, loan officers and auditors whose daily activities are affected by the management of risk and control of exposure. The topics of the course include liabilities and derivatives risk, managing liabilities and risk of default and market liquidity and control of risk.

#### SHAD 4113 Service Management

This course provides discussions of the role of services in an economy. It also covers the distinctive concepts and characteristics of the service operation and other important issues in services such as service quality and e-services. The global perspective of services is discussed in tandem with the latest trend of economics.

## SHAC 1023 Financial Accounting

This course is designed to provide understanding of the basic principles and concepts of accounting and book keeping. The course also covers the accounting cycle in an organization such as the use of journals, posting, preparation of trial balance, preparation of financial statements and adjustments for final accounts. In addition, the course also covers the various methods to determine stock value and depreciation, and adjustment of errors in the financial statement.

## SHAC 2013 Cost Accounting

This course is an introduction to cost and management accounting. It is designed to provide an understanding of the main elements which determine the cost of a product. The course also focuses on the application of fundamental costing methods and techniques and covers some aspects of managerial accounting which are mainly used for decision making purposes.

## SHAF 1013 Principles of Marketing

This course is designed to expose students to the theories and practices of marketing. It also assists students to develop effective marketing strategies and marketing programmes. This course focuses on four major elements which encompasses understanding the marketing management process, development of marketing strategy, marketing mix, and management of marketing at society and global levels.

## SHAF 3043 Marketing for Innovative Product

This course views product innovation and the management of new product development from a strategic perspective. Students will gain an appreciation for the importance of product innovation especially for companies wanting to regain and retain competitive advantage within their industry. The course considers the planning, development and implementation of new products within the context of a competitive and dynamic marketing environment, the fast pace of technology development, the convergence of industries and the increasing sophistication of the consumer.

## SHAF 3083 Supply Chain Management

This course is designed for early exposure and understanding of the theory and practical in purchasing and supply chain management (SCM). It guides students to develop effective purchasing and SCM strategies. The course focuses on seven major elements which encompass quality, quantity, cost, delivery, supplier selection and relationship and purchasing process as well as business market demands.

# SCSD 1513 Technology and Information System

As a primer subject, this course will introduce students to information systems and technology (IS/IT), as well as its uses in daily life both at home and at work. Various aspects of IS/IT encompassing hardware, software, network, communications, internet, multimedia, graphics and systems applications will be introduced. Students will be equipped with basic skills in handling PC installation and productivity tools via practical work in the labs, which shall comprise a major part of the study. At the end of the course, student should be able to distinguish basic IS/IT component and applications.

# BACHELOR OF MANAGEMENT (MARKETING)

# **PROGRAM SPECIFICATIONS**

1.	Program Name			Bachelo	r of Management (Mai	rketing)
2.	Final Award			Bachelo	r of Management (Mai	rketing)
3.	Awarding Institutio	'n		Universi	ti Teknologi Malaysia (	UTM)
4.	Teaching Institutio	n		UTM		
5.	Programme Code			TP 22 (S	HAF)	
6.	Professional or Sta	tutory Body of Accre	ditation	NA		
7.	Language(s) of Instruction			Bahasa Malaysia and English		
8.	Mode of Study (Conventional, distance learning)			Conventional		
9.	Mode of operation	(Franchise, self-gov	ern)	Self-govern		
10.	Study Scheme (Full	Time/Part Time)		Full Time (FT) and Part Time (PT)		
11.	Study Duration			Minimu Maximu	, , , ,	<sup>/</sup> 6 years (PT)
т	upp of Somestor	No. of Se	emesters		No. of	weeks
	ype of Semester	Full Time (FT)	Part Tim	ie (PT)	Full Time (FT)	Part Time (PT)
	Regular	8	12		14	14

#### 1. Programme Objectives

- (i) To produce graduates who are able to apply their marketing knowledge, managerial skills and able to analyse business strategies within an ICT environment.
- (ii) To produce graduates who have the ability to analyse and solve business problems critically, logically, creatively and analytically based on sound facts and ideas in fulfilling market requirements globally.
- (iii) To produce graduates who are able to respond to societal needs and exercise marketing ethics.

# 2. Programme Learning Outcomes

Learning Outcomes	Intended Learning Outcomes	Teaching and Learning Methods	Assessment					
(a) Technical Knowledge and Competencies								
KW Discipline of Knowledge	Apply knowledge and understanding of management and marketing in the management of related organisations within an ICT environment	Lectures, tutorials, seminars, directed reading, case study, independent research and cooperative learning, field work, industrial visits	Examinations, tests, quizzes, case studies					
AP Application	Integrate marketing strategy and technology skills in analysing and solving firms' marketing and social issues creatively	Lectures, tutorials, seminars, ICT lab work, directed reading, independent research and cooperative learning, field work, industrial visits	Examinations, assignments, quizzes, seminar presentations, discussions, cooperative and problem-based exercises, group projects, independent projects, reports					
PS Practical Skills	Demonstrate relevant marketing skills needed to effectively manage and develop marketing activities	Lectures, tutorials, seminars, ICT lab work, directed reading, independent research and cooperative learning, field work, industrial visits	Assignments, presentations, discussions, cooperative and problem-based exercises, group projects, independent projects					
	(b) Generic S	kills						
CS Communication Skills	Able to communicate effectively through appropriate written and oral modes across a wide range of contexts and audiences	Individual and group assignments, group projects, industrial training, industrial visits, cooperative learning	Examinations, assignments, presentations, discussions, cooperative and problem-based exercises, observation of group projects, reports, peer assessment					
TH Thinking Skills	Able to think critically, logically, creatively and analytically in order to identify, analyse and solve contemporary marketing and social issues	Lectures, tutorials, seminars, ICT lab work, directed reading, independent research and cooperative learning, field work, industrial visits and case studies	Examinations, assignments, quizzes, seminar presentations, discussions, cooperative and problem-based exercises, group projects, independent projects and case study reports					
SC Scholarship	Able to independently seek, acquire and manage relevant information from a variety of sources for continuous self-development and life-long learning	Group projects, industrial training, case studies, research projects	Industrial training reports, project reports, learning portfolios, observation of group projects, assignments					

TW Leadership and Team Working Skills	Able to work collaboratively, lead using the acquired basic knowledge of leadership and assume different roles in a team to solve problems and make decisions in order to achieve a common goal	Group assignments, group projects, industrial training, industrial visits, cooperative learning	Group assignments, observation of group projects, peer assessment
AD Adaptability	Able to adapt to continuous change	Group assignments, group projects, industrial training, industrial visits, cooperative learning	Industrial training reports, project reports, learning portfolios, observation by lecturers, peer assessment, assignments and discussions
GC Global Citizen	Able to display professional ethics and practices, and moral responsibility during social interactions for the benefit of mankind	Group assignments, group projects, industrial training, industrial visits, cooperative learning	Industrial training reports, project reports, learning portfolios, observation by lecturers, peer assessment, assignments and discussions
ES Enterprising Skills	Able to recognise and analyse business opportunities	Lectures, industrial speakers, industrial visits, case studies	Case study reports, industrial training assessment, assignments

### 3. Classification of Courses

#### Components by category and total credits for graduation

Classification	Credit Hours	Percentage (%)
Core Course – Field	54	41.54
Core Course – Major	21	16.15
Program Elective Courses	33	25.39
Compulsory University Courses	22	16.92
Total Credits for Graduation	130	100

## 4. Programme structure and features, curriculum and award requirements

The course is offered on full-time mode and is based on 2 semesters academic session. The subjects are distributed and sequenced according to the level of knowledge (i.e. basic to advance). Assessment is based on formative and summative evaluation conducted throughout the semester.

#### Conditions for Graduation

Graduates should fulfill all the curriculum requirement of the program.

# 5. Curriculum Structure

# University Courses (22 Credits)

**\*\*NOTE:** To complete the 22 credits for graduation, students are required to choose **ONE** of the courses from **Cluster of Soft Skill (UHAK 2xx2)** <u>OR</u> **Cluster of Knowledge Extension (UICL 2xx2)** 

COURSE CODE	COURSE NAME	CREDIT				
NATIONALITY AND CIVILISATION (4 credits)						
UICI 1012	Islamic and Asian Civilization	2				
UHAS 1172 /	Malaysia Dynamic /					
UHAK1022	Malaysian Studies (International Students)	2				
	GENERIC SKILL - CORE COURSE (2 credits)					
UHAK 1012	Graduate Success Attribute	2				
	KNOWLEDGE EXTENSION – CORE COURSE (2 credits)					
UICL 2302	Science, Technology and Mankind	2				
SOFT SKIL	L OR KNOWLEDGE EXTENSION - ELECTIVE COURSE (2 credits) **					
UHAK 2xx2	University Elective (Soft Skill) **	2				
UICL 2xx2	University Elective (Knowledge Extension) **					
	LANGUAGE SKILL (8 credits)					
ULAB 1122	Academic English Skills	2				
ULAB 2122	Advanced Academic English Skills	2				
ULAB 3162	English for Professional Purposes	2				
ULAX 1122	Foreign Language Elective	2				
CO-CURRICULUM / SERVICE LEARNING (2 credits)						
UKQX 2xx2	Co-Curriculum	2				
	CORE COURSE (2 credits)					
UHAK 1032	Introduction to Entrepreneurship	2				
	TOTAL	22				

# Core Courses - Field (54 Credits)

CODE	COURSE NAME	CREDIT
SHAF 1013	Principles of Marketing	3
SHAC 1023	Financial Accounting	3
SHAD 1013	Principles of Microeconomics	3
SHAD 1033	Principles of Management	3
SHAD 1053	Principles of Macroeconomics	3
SHAD 1063	Statistics I	3
SHAD 2013	Entrepreneurship	3
SHAD 2023	Human Resource Management	3
SHAD 2033	Statistics II	3
SHAF 3013	Marketing Research	3
SHAC 2013	Cost Accounting	3
SHAF 3032	Undergraduate Project (Proposal)	2
SHAF 3043	Marketing For Innovative Products	3
SHAF 4014	Undergraduate Project (Final Report)	4
SHAF 4058	Industrial Training (Practical)	8
SHAF 4044	Industrial Training (Report)	4

# Core Courses – Major (21 Credits)

CODE	COURSE NAME	CREDIT
SHAF 1023	Design and Creativity in Marketing	3
SHAD 1023	Business Mathematics	3
SHAF 2023	Integrated Marketing Communication	3
SHAD 2043	Financial Management	3
SHAD 2053	Introduction to Operation Management	3
SHAD 3013	Commercial Law	3
SHAF 4033	Strategic Marketing	3

# Program Electives Courses (33 Credits)

CODE	COURSE NAME	CREDIT
SHAF 1033	Marketing Information System I	3
SHAF 2033	Marketing Information Systems II	3
SHAF 2103	Consumer Behavior	3
SHAF 3023	Electronic Marketing	3
SHAF 4023	Customer Relationship Management	3
SCSD 4823	Knowledge Management System	3
SHAF 3053	Services Marketing	3
SHAF 3063	Advertising and Promotion Management	3
SHAF 3073	Global Marketing	3
SHAF 3083	Supply Chain Management	3
SHAF 3093	Cyber Law	3
SHAF 3103	Tourism Marketing	3
SHAF 4043	Brand Management	3
SHAF 4053	B2B Marketing	3
SHAF 4063	Retail Management	3
SHAF 4073	Green Marketing	3
SHAF 4083	Non-Profit Marketing	3
SHAF 4093	Social Marketing	3

# 6. Study Plan by Semester

# YEAR 1

	SEMESTER 1		SEMESTER 2		
Code	Subject	Credit	Code	Subject	Credit
SHAF 1013	Prinsip Pemasaran Principles of Marketing	3	SHAD 1033	Prinsip Pengurusan Principles of Management	3
SHAD 1013	Pengantar Mikroekonomi Principles of Microeconomics	3	SHAD 1053	Pengantar Makroekonomi Principles of Macroeconomics	3
SHAF 1023	Rekabentuk dan Kreativiti dalam Pemasaran Design and Creativity in Marketing	3	SHAD 1063	Statistik I Statistics I	3
SHAD 1023	Matematik Perniagaan Business Mathematics	3	SHAF 1033	Sistem Maklumat Pemasaran I Marketing Information System I	3
SHAC 1023	Perakaunan Kewangan Financial Accounting	3	UHAS 1172/ UHAK1022	Malaysia Dynamic / Malaysian Studies (International Students)	2
UHAK 1012	Attribut Kejayaan Graduan Graduate Success Attribute	2	ULAB 1122	Kemahiran Bahasa Inggeris Academic English Skills	2
			UKQX 2xx2	Ko-Kurikulum <i>Co-Curriculum</i>	2
	Total Credits 17			Total Credits	18

	SEMESTER 1		SEMESTER 2		
Code	Subject	Credit	Code	Subject	Credit
SHAF 2103	Gelagat Pengguna Consumer Behavior	3	SHAD 2053	Pengenalan Pengurusan Operasi Introduction to Operation Management	3
SHAD 2033	Statistik II Statistics II	3	SHAF 2023	Integrasi Komunikasi Pemasaran Integrated Marketing Communication	3
SHAD 2023	Pengurusan Sumber Manusia Human Resource Management	3	SHAF 2033	Sistem Maklumat Pemasaran II Marketing Information Systems II	3
UHAK 1032	Pengenalan Keusahawanan Introduction to Entrepreneurship	2	SHAD 2043	Pengurusan Kewangan Financial Management	3
UICI 1012	Tamadun Islam dan Tamadun Asia Islamic and Asian Civilization	2	ULAB 2122	Advanced Academic English Skills	2
UHAK 2xx2 OR UICL 2xx2	University Elective (from Cluster Soft Skill OR Knowledge Extension)	2	SHAD 2013	Keusahawanan Entrepreneurship	3
	Total Credits	15		Total Credits	17

# YEAR 3

	SEMESTER 1		SEMESTER 2		
Code	Subject	Credit	Code	Subject	Credit
SHAF 3013	Penyelidikan Pemasaran Marketing Research	3	SHAF 3032	Projek Sarjana Muda (Cadangan) Undergraduate Project (Proposal)	2
SHAF 3023	Elektronik Pemasaran Electronic Marketing	3	ULAB 3162	English for Professional Purposes	2
SHAC 2013	Perakaunan Kos Cost Accounting	3	SHAF 3043	Pemasaran Untuk Produk Inovasi Marketing For Innovative Products	3
SHAD 3013	Undang-undang Komersil Commercial Law	3	SHAF 3xx3	* Elektif I <i>Elective I</i>	3
SCSD 4823	Sistem Pengurusan Pengetahuan Knowledge Management System	3	SHAF 3xx3	<sup>*</sup> Elektif II <i>Elective II</i>	3
UICI 2022	Sains, Teknologi dan Manusia Science, Technology and Mankind	2	SHAF 3xx3	* Elektif III <i>Elective III</i>	3
			ULAX 1122	Foreign Language Elective	2
Total Credits		17		Total Credits	18

# \* Choose from the following elective courses:

SHAF3053	-	Pasaran Perkhidmatan Services Marketing
SHAF3063	-	Pengiklanan dan Pengurusan Promosi Advertising and Promotion Management
SHAF3073	-	Pemasaran Global Global Marketing
SHAF3083	-	Pengurusan Rantaian Bekalan Supply Chain Management
SHAF3093	-	Undang-undang Siber <i>Cyber Law</i>
SHAF3103	-	Pemasaran Pelancongan Tourism Marketing

#### YEAR 4

	SEMESTER 1	SEMESTER 2					
Code	Subject	Credit	Code	Subject	Credit		
SHAF 4014	Projek Sarjana Muda (Laporan Akhir) Undergraduate Project (Final Report)	4	SHAF 4044	Latihan Industri (Laporan) Industrial Training (Report)	4		
SHAF 4023	Pengurusan Hubungan Pelanggan Customer Relationship Management	3	SHAF 4058	Latihan Industri (Praktikal) Industrial Training (Practical)	8		
SHAF 4033	Pemasaran Strategik Strategic Marketing	3					
SHAF 4xx3	* Elektif IV <i>Elective IV</i>	3					
SHAF 4xx3	<sup>*</sup> Elektif V <i>Elective V</i>	3					
	Total Credits16Total Credits						
	TOTAL	CREDITS			130		

#### \* Choose from the following elective courses:

- SHAF4043 Pengurusan Jenama Brand Management
- SHAF4053 Pemasaran B2B B2B Marketing
- SHAF4063 Pengurusan Peruncitan Retail Management
- SHAF4073 Pemasaran Hijau Green Marketing
- SHAF4083 Pemasaran Bukan Keuntungan Non-Profit Marketing
- SHAF4093 Pemasaran Sosial Social Marketing

# 7. Career Prospects

Graduates of the programme may work as product marketing managers, marketing assistants/executives, purchasing and administration executives, or hold management and marketing related posts in industries within an ICT environment or in ICT-based organisations.

#### 8. Cross Campus Programme

Students are given the opportunity to register for courses in participating local and international universities. The grades and credits gained can be transferred for purposes of graduation.

# 9. UTM Professional Certificate

Students are required to enroll in professional certificate programme during their study.

## SYLLABUS SUMMARY

## BACHELOR OF MANAGEMENT (MARKETING)

### SHAF 1013 Principles of Marketing

This course is designed to expose students to the theories and practices of marketing. It also assists students to develop effective marketing strategies and marketing programmes. This course focuses on four major elements which encompasses understanding the marketing management process, development of marketing strategy, marketing mix, and management of marketing at society and global levels.

## SHAF 1023 Design and Creativity in Marketing

This course presents the concepts, principles and strategies in creativity and innovation. The aim of this course is to equip students with the knowledge and skills to manage innovation at the operational and strategic level. Among the topics that will be lectured include important issues in managing innovation, product development and intellectual property. Students should be able to understand the concept of creativity and innovation comprehensively, management of creativity and innovations in an organisation and methods used to develop creativity and innovation.

## SHAF 1033 Marketing Information System I

This course introduces information systems (IS) and information technology (IT) and presents an overview of the IS knowledge. Students will be exposed to trends in IS and an overview of the managerial challenges associated with IS. In addition, students are also introduced to fundamental concepts of competitive advantage through IT.

## SHAF 2033 Marketing Information Systems II

Having completed Marketing Information System I, this course focuses on the development of effective database using decision-support problem-solving tools (e.g., spread sheet, database software) to assist marketing activities.

#### SHAF 2103 Consumer Behavior

This course introduces concepts and exploration on consumer behavior. Discussion will include issues related to globalisation and digital environment on consumer behavior and their application in the planning and organizational strategic marketing. Emphasis given on the understanding about consumer behavior, conciliation and development of marketing strategies and programs.

#### SHAF 2023 Integrated Marketing Communication

This course studies the use of promotional tools by business as well as their creation and management. It provides an integrative approach to the study of the promotion mix, including advertising, publicity, personal selling, and sales promotion. The course includes an evaluation of the role of promotion in marketing and the economy; the formulation and analysis of promotional goals, planning, organizing and controlling the promotion function, creative planning and budgeting and media selection.

#### SHAF 3013 Marketing Research

This course is an advanced course in marketing and become a major course for marketing students. It will expose and train students with marketing research process and the importance of marketing research into business and commerce. Students will learn about problem formulation, designing research questions, writing literature review, data analysis using SPSS software and drawing conclusions from the research findings.

#### SHAF 3023 Electronic Marketing

This course examines current and future electronic technologies and their impact on marketing strategy, consumer behavior, market segmentation, positioning, and communication strategies. The changing technology environment allows marketers to understand, exploit and develop new capabilities that enhance the basic technologies and marketing concepts. This course enables students to build competitive advantage in a networked economy.

### SHAF 3032 Undergraduate Project (Proposal)

This course is designed to give student an experience to conduct research related to the field of their study. Students will be guided to diagnose problems, investigate the background of the problems, decide the sample and subject as well as the methodology and approach of the study. Student will also be trained to review past research to develop a conceptual framework.

### SHAF 3043 Marketing for Innovative Products

This course views product innovation and the management of new product development from a strategic perspective. Students will gain an appreciation for the importance of product innovation especially for companies wanting to regain and retain competitive advantage within their industry. The course considers the planning, development and implementation of new products within the context of a competitive and dynamic marketing environment, the fast pace of technology development, the convergence of industries and the increasing sophistication of the consumer.

#### SHAF 3053 Services Marketing

Services present special challenges that must be identified and addressed. Topics covered focus and address the problems commonly encountered in services organizations. The course highlights problems related to organizing inventory, difficulties in synchronizing demand and supply and challenges in controlling the performance quality of human interactions.

## SHAF 3063 Advertising and Promotion Management

This course explains advertising from the strategic perspective of the decision makers both inside and outside the firm. Various topics are viewed from key individuals involved, such as the account manager, brand and creative manager, media buyer and the Webmaster.

#### SHAF 3073 Global Marketing

This course gives an early exposure to the changes, opportunities and threats that emerge in the global platform. Students will be trained to develop critical thinking skills in facing global competition and global managerial skills.

#### SHAF 3083 Supply Chain Management

This course is designed for early exposure and understanding of the theory and practical in purchasing and supply chain management (SCM). It guides students to develop effective purchasing and SCM strategies. The course focuses on seven major elements which encompass quality, quantity, cost, delivery, supplier selection and relationship and purchasing process as well as business market demands.

#### SHAF 3093 Cyber Law

This course aims to equip students with legal knowledge suitable for technopreuneurs and managers. It focuses on how the changes in information and communication technologies, present fundamental challenges to the existing law. This course provides an overview of specific categories of law (contract, tort, criminal law and intellectual property) in the context of cyberspace related to business, finance and social issues at national and international levels.

#### SHAF 3103 Tourism Marketing

This course introduces marketing concepts in the tourism industry. It emphasises the technique and modern marketing mix, the characteristics of tourists, managing demand, tactical plan and strategies of marketing of tourism industry.

#### SHAF 4014 Undergraduate Project (Final Report)

This is the implementation of the proposed project. Students collect and analyse the collected data to answer the objectives. The write up should be done systematically based on specified writing format.

#### SHAF 4023 Customer Relationship Management

This course illustrates a comprehensive review of Customer Relationship Management. It will explain what the CRM, the benefits, how it works, and how it will be implemented. Students learn how to find the most valuable customers and how to increase the efficiency in customer acquisition, managing customer life cycle and churn management through appropriate CRM practices.

#### SHAF 4033 Strategic Marketing

This is an advanced course in marketing strategy. It presents students with an effective approach to analyse, plan and implement marketing strategies. The course helps students to develop the skills needed to analyse the total environment facing a company, formulate strategies to maximise opportunities, research product opportunities and develop and present a complete marketing plan. Learning experience using case studies emphasise the application of marketing principles in variety of decision making situations.

#### SHAF 4043 Brand Management

The course describes some of the past and present challenges faced by brand managers. It introduces the branding principles, models and frameworks to help students plan and execute brand strategies.

#### SHAF 4044 Industrial Training (Report)

Students are expected to submit a report and present on the activities and experience they went through.

#### SHAF 4058 Industrial Training (Practical)

Industrial training is an essential component in the development of the practical skills required by a student prior to graduation. It is also an aspect of education that integrates knowledge with planned and supervised career-related work experience processes. The purpose of the course is to develop and strengthen the students' educational and career preparation. It allows the students to understand the connection between what is studied and how it is applied in the real world. It also exposes the students to the interpersonal relationships a job requires, both with co-workers and superiors that are essential in obtaining a successful and satisfying career.

#### SHAF 4053 B2B Marketing

This course exposes students to Business-to-Business (B2B) marketing concepts and approaches. Students will be exposed to diverse industries and various strategies based on the unique characteristics of B2B marketing.

#### SHAF 4063 Retail Management

This course exposes students to the basic concept of retailing, process and the management in retailing business. Students will be trained to choose and adopt technology such as the web, e-retailing concept, UPC, EDI as a tool to implementation the retailing strategies. At the end of the course, students will be able to design the strategies for businesses in the retailing industry, utilising suitable technologies and solve competition problems in retailing.

#### SHAF 4073 Green Marketing

This course introduces issues related to environmental marketing. Topics covered includes the theoretical basis, managerial perspective, public policy viewpoint and for empirical evidence for green marketing activities.

#### SHAF 4083 Non-Profit Marketing

This course exposes students to skills and techniques for managing non-profit organizations. Discussion centres on three key themes in the non-profit sector, social responsibility and leadership, multi-sector collaboration and service and careers. It discuss on essential areas such as governance, fund development, financial accountability, human resource and volunteer management.

#### SHAF 4093 Social Marketing

This course introduces the concept of social marketing as a mean of responding and helping in the needs of society or a community. The course is divided into four sections, Social Marketing vs. Commercial Marketing, Analyzing the Social Marketing Environment, Developing the Social Marketing Strategies, Implementation of Social Marketing Strategies.

## SCSD 4823 Knowledge Management System

This subject covers the basic concept of Knowledge Management including the definition and the importance of Knowledge Management, types of knowledge management systems such as document management systems, decision support systems and group support systems. It focuses on the development and deployment of knowledge management systems. Several Knowledge Management tools and technology are introduced and real case studies are discussed. At the end of the course, students should be able to develop basic Knowledge Management Systems.

## SHAC 1023 Financial Accounting

This course is designed to provide understanding of the basic principles and concepts of accounting and bookkeeping. The course also covers the accounting cycle in an organization such as the use of journals, posting, preparation of trial balance, preparation of financial statements and adjustments for final accounts. In addition, the course also covers the various methods to determine stock value and depreciation, and adjustment of errors in the financial statement.

## SHAC 2013 Cost Accounting

This course is an introduction to cost and management accounting. It is designed to provide an understanding of the main elements which determine the cost of a product. The course also focuses on the application of fundamental costing methods and techniques and covers some aspects of managerial accounting which are mainly used for decision making purposes.

### SHAD 1013 Principles of Microeconomics

This course provides an understanding of basic skills of economic analysis. Understanding towards microeconomics is necessary for individuals or organisations to make rational decisions and to evaluate the effects of government policy. It forms the basis for understanding macroeconomics and the study of the entire economy.

#### SHAD 1023 Business Mathematics

This course encompasses basic mathematical concepts, techniques and applications that are useful to students in the field of business, economics, management and social science. Some of the basic mathematical concepts, such as linear equations and system of linear equations and applications, quadratic functions and differentiation, as well as basic matrix operations are introduced. The key business topics including simple interest and compound interest, annuity, mathematics of selling; business discounts and mark-ups are also introduced in this course.

#### SHAD 1033 Principles of Management

This course exposes the basic concepts and theories on the main functions of management: planning, organizing, directing and controlling. Topics that are being discussed include planning, decision making, organizational structure and design, communication and information technology, human resource management, change and innovation, motivation, leadership, control and operation and value management.

#### SHAD 1053 Principles of Macroeconomics

This course provides students with an understanding of the factors which affect an economy in aggregate terms such as national income, interest rates and price level. This course also explains the effects of economic policies, in particular, monetary and fiscal policies on economic stability.

#### SHAD 1063 Statistics I

This course introduces basic concepts in statistics, qualitative and quantitative data presentation, sampling distribution and data collection. It also covers topics on measures of central tendency and dispersion, correlation and regression, index numbers, time series forecasting and probability.

#### SHAD 2013 Entrepreneurship

This course introduces the concepts and principles of entrepreneurship and the required skills to start and manage entrepreneurship start-ups. At the first stage, students are exposed to the concepts and principles of entrepreneurship and entrepreneurs, and the required skills to successfully manage business ventures. Then they are introduced to techniques and tools to analyse and assess business ideas and the procedures to set up business ventures in Malaysia. Finally, they are guided to develop business plan. In addition to guided T&L, students are exposed to real life entrepreneurial activities through entrepreneurship carnival which includes talks by successful entrepreneurs, entrepreneurial workshops and activities.

#### SHAD 2023 Human Resource Management

The course provides student with an introduction to the key functions of human resource management in Malaysia today. It started with an overview of Human Resource Management and deals with more specific functions afterwards such as recruitment, selection and induction, training, managing employee performance and performance appraisal, payment systems and working hours, benefits and rewards, safety and health at work, improving productivity and employee commitment, disciplinary systems and termination of service and industrial relations.

#### SHAD 2033 Statistics II

The course focuses on parametric statistical inference of comparing means, analysis of variance and multiple regressions. It also introduces statistical test of non-parametric analysis. The approach of teaching includes manual calculations and interpretation of computer statistical report. Laboratory data analysis is also part of the course.

#### SHAD 2043 Financial Management

This course discusses the basic concepts of accounting and financial management, methods of financial statement analysis, evaluation of financial assets in terms of risk and return and short-term and long-term capital management of an organisation.

#### SHAD 2053 Introduction to Operation Management

This course explains and discusses the activities involved in the process of creating goods and services that take place in an organization. The main focus is to emphasize the importance of creating values in the process of transforming inputs into outputs. Thus it covers the activities and issues related to production and operation such as operation, process, layout and location strategies, job design and work measurement, inventory management, aggregate planning, material requirement planning, JIT scheduling and maintenance. Besides, this course also provides understanding of operation managers' roles.

#### SHAD 3013 Commercial Law

All commercial transactions are governed by law. This course aims to provide knowledge about areas of law which affect commercial transactions. This course focuses on the Malaysian Legal System, Contract Law and agency.

# BACHELOR OF SCIENCE (HUMAN RESOURCE DEVELOPMENT) PROGRAMME SPECIFICATIONS

1.	Programme Name		Bachelor of Science (Human Resource De	evelopment)		
2.	Final Award			Bachelor of Science (Human Resource Development)		
3.	Awarding Institution			UTM		
4.	Teaching Institution			UTM		
5	Programme Code			TP09 (SHAR)		
6.	Professional or Statut	ory Body of Ac	creditation	NA		
7.	Language(s) of Instruc	ction		Bahasa Malaysia and English		
8.	Mode of Study (Conve	entional, distar	nce learning, etc)	Conventional		
9.	Mode of operation (F	ranchise, self-و	govern, etc.)	Self-govern		
10.	Study Scheme (Full Ti	me/Part Time)		Full Time and Part Time		
11.	11. Study Duration			Minimum: 4 yrs (FT) / 6 yrs (PT) Maximum: 6 yrs (FT)		
	Type of Semester	be of Semester No. of Semesters		No. o	f weeks	
	Full Time Part Time		Full Time	Part Time		
	Regular	8	12	14	14	

# 1. Programme Educational Objectives

- (i) To produce graduates who are able to apply their knowledge, skills, and abilities in planning, analyzing, managing, and developing human resource.
- (ii) To produce graduates who are competent as researchers, organization's change agents, training need analysts, programme designers, managers, instructors, and administrators.
- (iii) To produce graduates who are able to recognize, explore, and use a broad range of ideas and practices as well as think logically and creatively.
- (iv) To produce graduates who are able to communicate and negotiate effectively across different cultures and audiences.
- (v) To produce graduates who are able to respond and adapt readily to changing environments, and to continue learning independently.

# 2. Programme Learning Outcomes

Code	Intended Learning Outcomes	Teaching and Learning Methods	Assessment
		a)Technical Skills	
KW Discipline of Knowledge	Able to acquire and apply general knowledge and human resource development principles and theories in organizations.	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report
AP Application	Able to integrate human resource development knowledge and skills in problems solving.	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report
PS Practical Skills	Able to practice relevant knowledge and skills needed to effectively manage and develop human resources	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report
		b) Generic Skills	
CS Communication Skills	Able to communicate effectively both verbal and in writing in a dynamic environment.	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report
TH Thinking Skills	Able to identify, analyze, and solve human resource problems in organizations creatively.	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report

Code	Intended Learning Outcomes	Teaching and Learning Methods	Assessment
SC Scholarship	Able to find, acquire, and manage information from various sources for continuous self- development and lifelong learning.	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report
TW Leadership and Team Working Skills	Able to instill and practice basic leadership skill, and work collaboratively and play various roles in problem solving and decision making group.	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report
AD Adaptability	Able to adapt to continuous change	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report
GC Global Citizen	Demonstrate professional ethics and moral obligation for the good of mankind.	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report
ES Entreprising Skills	Able to exploit opportunities and harness potential specifically for self, organization and industrial development.	Lectures, tutorials, discussions, directed reading, industrial talk, guest lectures, field trip/site visit, scenario-based learning, problem-based learning, project-based learning, service learning, peer learning, industrial training/internship, demonstration, role-play, simulations, mini conference	Examination, test, case study, assignment, project, service learning, reflective report, presentation, learning log, work record book, portfolio, academic project report

# 3. Components of Courses

Components	Courses offered (Credits)	Courses offered (Percentage)
Compulsory Modules (University General Courses)	22	16.9
Core	45	34.6
Specialization	30	23.1
Elective	33	25.4
Total Credit Hours for Graduation	130	100

# 4. Programme structures and features, curriculum and award requirements

The course is offered on full-time mode and is based on 2 semester academic session. The subjects are distributed and sequenced according to the level of knowledge i.e basic to advance.

## Award requirements:

#### To graduate student should:

- Achieve a total of not less than **130 credit hours** with minimum CPA of 2.0.
- Pass Industrial Training (equivalent to 12 credit hours).
- Complete and pass the Undergraduate Final Year Project (equivalent to 6 credit hours).

# 5. Curriculum Structure

# University General Courses (22 Credits)

COURSE CODE	COURSE NAME	CREDIT				
NATIONALITY AND CIVILISATION (4 credits)						
UICI 1012	UICI 1012 Islamic and Asian Civilisation					
UHAS 1172/ UHAK 1022	Malaysia Dynamic / Malaysian Studies (International Students)	2				
	SOFT SKILL - CORE COURSE (2 credits)					
UHAK 1012	Atribut Kejayaan Graduan Graduate Success Attribute	2				
	KNOWLEDGE EXTENSION – CORE COURSE (2 credits)					
UICL 2302	Pemikiran Sains dan Teknologi The Thought of Sciences and Technology	2				
SOFT SK	ILL / KNOWLEDGE EXTENSION - ELECTIVE COURSE (2 credits)	)				
UHAK 2xx2	University Elective (Kluster Kemahiran Insaniah) *	2				
UICL 2xx2	University Elective (Kluster Perluasan Ilmu) *					
	LANGUAGE (8 credits)					
ULAB 1122	Academic English Skills	2				
ULAB 2122	Advanced Academic English Skills	2				
ULAB 3162	English for Professional Purposes	2				
ULAX 1122	Language Skills Elektive	2				
CO-CURRICULUM / SERVICE LEARNING (2 credits)						
UKQX 2xx2	UKQX 2xx2 Co-Curriculum					
	CORE COURSE (2 credits)					
UHAK 1032	Introduction to Entrepreneurship	2				

\*choose either one

Core (45 Credits)		
CODE	COURSE NAME	CREDITS
SHAD 1033	Principles of Management	3
SHAR 1033	Human Resource Planning	3
SHAR 1053	Organizational Communication	3
SHAD 1043	Organizational Behaviour	3
SHAR 2033	Industrial Relations Law	3
SHAR 2053	Statistics for Social Science	3
SHAR 2073	Employment Relations	3
SHAD 2023	Human Resource Management	3
SHAR 3042	Undergraduate Project (Proposal)	2
SHAR 4014	Undergraduate Project (Report)	4
SHAD 2013	Entrepreneurship	3
SHAR 4028	Industrial Training (Practical)	8
SHAR 4034	Industrial Training (Report)	4

# Specialization (30 Credits)

CODE	COURSE NAME	CREDITS
SHAR 1013	Principles of HRD	3
SHAR 1023	Adult Learning	3
SHAR 1043	Training Needs Analysis	3
SHAR 2023	Instructional Design	3
SHAR 2063	Performance Development	3
SHAR 2083	Career Development	3
SHAR 3013	Program Evaluation	3
SHAR 3033	Introduction to Research Methods	3
SHAR 3053	Safety And Health at Work	3
SHAR 3063	Organizational Development	3

# Electives (33 Credits)

CODE	COURSE NAME	CREDITS
SHAC 1013	Basic of Financial Accounting	3
SHAR 2013	Communication Technology in Training	3
SHAR 2043	Industrial Counseling	3
SHAD 2113	Basic of Financial Management	3
SHAR 3023	Human Resource Information System	3
SHAR 3073	Training Management	3
SHAR 3083	Industrial Supervision	3
SHAR 3093	Negotiation Skills	3
SHAR 3103	Interpersonal Skills	3
SHAR 3113	Cross-cultural Management	3
SHAR 3123	Human Resource Development from Islamic Perspective	3
SHAY 1073	Creativity and Innovation	3
SHAY 2023	Industrial Psychology	3
SHAY 3023	Ergonomics	3
SHAY 3043	Behaviour Modification	3
SHAR 4043	Crisis Management	3
SHAR 4053	Knowledge Management	3
SHAD 3053	Strategic Management	3

# 6. Study Scheme by Semester

# YEAR 1

SEMESTER 1			SEMESTER 2			
Code	Course	Credit	Code	Course	Credit	
SHAR 1013	Principles of HRD	3	SHAR 1033	Human Resource Planning	3	
SHAR 1023	Adult Learning	3	SHAR 1043	Training Needs Analysis	3	
SHAC 1013	Basics of Financial Accounting	3	SHAR 1053	Organizational Communication	3	
SHAD 1033	Principles of Management	3	SHAD 1043	Organizational Behavior	3	
UICI 1012	Islamic and Asian Civilization (TITAS)	2	UHAS 1172/ UHAK 1022	Malaysian Dynamic / Malaysian Studies (International Student)	2	
UHAK 1012	Graduate Success Attributes	2	ULAB 1122	Academic English Skills	2	
Total Credits		16		Total Credits	16	

SEMESTER 1			SEMESTER 2			
Code	Course	Credit	Code	Course	Credit	
SHAR 2013	Communication Technology in Training	3	SHAR 2053	Statistic for Social Science	3	
SHAR 2023	Instructional Design	3	SHAR 2063	Performance Development	3	
SHAR 2033	Industrial Relations Law	3	SHAR 2073	Employment Relations	3	
SHAR 2043	Industrial Counseling	3	SHAR 2083	Career Development	3	
SHAD 2113	Basic of Financial Management	3	SHAD 2023	Human Resource Management	3	
UICL 2302	The Thought of Sciences and Technology	2	ULAB 2122	Advanced Academic English Skills	2	
			UKQX 2xx2	Co-Curriculum	2	
	Total Credits			Total Credits	19	

### YEAR 3

SEMESTER 1			SEMESTER 2			
Code	Course	Credit	Code	Course	Credit	
SHAR 3013	Program Evaluation	3	SHAR 3042	Undergraduate Project (Proposal)	2	
SHAR 3023	Human Resource Information System	3	SHAR 3053	Safety And Health at Work	3	
SHAR 3033	Introduction to Research Methods	3	SHAR 3063	Organizational Development	3	
SHAR 3XX3	Elective I	3	SHAR 3XX3	Elective III	3	
SHAR 3XX3	Elective II	3	UHAK 2xx2/ UICL 2xx2	Soft Skill Elective/ Knowledge Extension Elective	2	
ULAB 3162	English for Professional Purposes	2	ULAX 1122	Foreign Language Elective	2	
			UHAK 1032	Introduction to Entrepreneurship	2	
	Total Credits			Total Credits	17	

#### YEAR 4

SEMESTER 1			SEMESTER 2			
Code	Course	Credit	Code	Course	Credit	
SHAR 4014	Undergraduate Project (Report)	4	SHAR 4028	Industrial Training (Practical)	8	
SHAD 2013	Entrepreneurship	3	SHAR 4034	Industrial Training (Report)	4	
SHAY 3043	Behavior Modification	3				
SHAR 4XX3	Elective IV	3				
SHAR 4XX3	Elective V	3				
Total Credits 16				Total Credits	12	
	TOTAL CREDITS					

# 7. Career Prospects and Career Paths

Graduates of this program will be able to work as:

- Human resource executives, trainers, research officers in public and private sectors
- Chief learning officers (CLO) in multinational corporations
- Consultants in human resource development and training
- Academicians and researchers in institutions of higher learning

### SYLLABUS SUMMARY

## BACHELOR OF SCIENCE (HUMAN RESOURSE DEVELOPMENT)

#### SHAR 1013 Principles of Human Resource Development

This course discusses the principles, theories and models of Human Resource Development (HRD). Students will be introduced to the history and evolution of HRD field, roles, and competencies of the HRD practitioners. The topics covered include training, development, and education concerning employees in organization. Malaysia's HRD Act 1992 will be discussed to prepare the students with local practice in HRD.

#### SHAR 1023 Adult Learning

In this course, students will be exposed to the conceptual aspects of adult learning. It includes principles, theories, and philosophies of adult learning, individual differences in adult learning, techniques and roles for adult learning facilitators and how adult learning programs could be carried out. Students will experience the actual andragogy approach to learning through hands-on approach and experiential learning. The course also emphasizes on issues and research in adult learning.

#### SHAR 1033 Human Resource Planning

The course discusses the aspect of human resource (HR) planning that is commonly practiced in an organization. It emphasizes the steps and methods used in the planning of HR based on demands and supplies. It also looks into the related aspects of human resource position in an organization.

#### SHAR 1043 Training Needs Analysis

This course exposes the concept of training and development in organization, performance problems, training needs, and training and non-training issues in organization. Subsequently, students will be trained to identify and discuss performance problems in organization, how to conduct training needs analysis (TNA) and prepare a TNA report.

#### SHAR 1053 Organizational Communication

The aim of this course is to develop students' competency in communication especially related to human resource development. For that purpose, the students will be exposed to the basic skills in communication. The content of this course also include communication skills related to managerial communication. Students will be exposed to various organizational communication channels, methods and steps in resolving conflicts.

#### SHAR 2013 Communication Technology For Training

Rapid development in information and communication technology challenges training designer and instructor to explore the possibility of using the new technology to enhance teaching and learning. This course is designed to encourage students to explore new usage of information and communication technology (ICT) to deliver contents effectively. Some of the topics covered are designing e-learning, mobile learning and virtual classroom.

#### SHAR 2023 Instructional Design

This course covers the principles of instructional design (ID) theories, learning theories, ID models, and process of designing a training programme. Special attention is given to guide students in developing and writing SMART objective and prepare a comprehensive design document. The course discusses the transfer of training issues, training methods and settings, the approaches of sequencing, developing training contents and evaluation of learning.

#### SHAR 2033 Industrial Relations Law

This subject emphasis on legal work, industrial relations law and trade union law in Malaysia.

#### SHAR 2043 Industrial Counselling

This course provides knowledge and skills to students regarding the methods and needs of counselling in assisting employees to understand their problems in industries. The course discusses the concepts of counselling, basic counselling skills, career counselling, workplace counselling, counselling in industries and its relationships with employee assistance programme (EAP). It also covers employee problems, interviews and resume preparation, ethics in counselling and training in industry.

#### SHAR 2053 Statistics for Social Science

This course introduces students to basic statistics in social science. The topics discussed include an introduction to statistics, levels of measurement, defining variables, measuring central tendency, measuring dispersion, constructing and interpreting contingency tables, statistical inference and tests of significance, probability distributions and one-sample z and t Tests, two sample t tests, one-way analysis of variance, measuring association in contingency tables, the Chi-Square test, correlation and regression analyses and computer applications.

#### SHAR 2063 Performance Development

Performance development is a holistic process, bringing together many of the elements which go to make up the successful practice of people management, including in particular learning and development. This course covers theories and practical aspects of implementation of performance management system. Some of the topics that will be discussed are performance management in organization, performance measurement, and performance improvement. Students will be exposed to various techniques and tools of performance measurement and monitoring such as balance score card, key performance index, 360 degrees, online performance monitoring, etc. Issues discussed in this course include continuous professional development.

#### SHAR 2073 Employment Relations

This course is designed to explore the major issues in theory and practice of industrial relations in Malaysia. It serves as a starting point to explore industrial relations issues related to human resource management. This course covers the context of industrial relations, history of industrial relations, trade union movement, role of industrial court, principles of natural justice in Malaysia etc. The course fosters critical thinking by examining the relationships between trade union and management, legislation and executive action; and the development of labour legislation in Malaysia.

#### SHAR 2083 Career Development

In this course, students will be exposed to the concepts and functions of career development in organization. Students will be guided on how to evaluate and plan career development programs. Issues on career choices, career stages, individual careers, organizational career systems, career management practices, career diversities, and global career also will be discussed. The course emphasizes on issues and research in career development.

#### SHAR 3013 Program Evaluation

This course introduces a systematic approach to evaluate training programs. Evaluation will be conducted by applying research methods and evaluation models. These methods and models would be used to make decisions in implementing, improving or terminating the training programs.

#### SHAR 3023 Human Resource Information System

This course exposes students to the use of Computer-Based Information Systems (CIBS) in facilitating the achievement of competitive advantage of an organization. This is where the competitive advantages is achieved through the application of advanced technology. The course discusses Human Resource Information System (HRIS) model and how the systems aids human resource practitioner in implementing HR task more efficiently through the use of information technology.

#### SHAR 3033 Introduction to Research Methods

This course is designed to assist students to understand the basics of research methodology. It is organized into 13 distinct topics comprises of research process, research design, research problems, research in human resource development, theory and hypothesis, measurement, research instrument, population and sampling, data collection, and data analysis.

#### SHAR 3042 Undergraduate Project (Proposal)

This course is designed to give student an experience to conduct research related to the field of their study. Students will be guided to diagnose problems, investigate the background of the problems, decide the sample and subject as well as the methodology and approach of the study. Student will also be trained to review past research to develop a conceptual framework.

#### SHAR 3053 Safety and Health at Work

This course discusses the concept of safety and health at workplace which is a crucial component to organizations competitiveness. Students will be exposed towards integrated safety and health management instead of the traditional safety and health management.

#### SHAR 3063 Organizational Development

This course is designed to expose students to definition, scope, theories and models of organizational change and development. It also covers planning and change management, diagnostics processes, interventions, and evaluations of organizational development.

## SHAR 3073 Training Management

This course presents and discusses the functions of training management in the context of Human Resource Development (HRD). The scope of training management includes the management of a training department, the implementation of the training policy and training programme. It emphasises on the process of planning and managing training centres that involves operational and strategic planning. The course discusses the execution of training programme, preparation of module, cost and benefits, role and the challenges towards training management in Malaysia.

#### SHAR 3083 Industrial Supervision

This course is designed to focus on the basic aspects of industrial supervision. It covers supervising change, performance management, conflict resolution, and problem solving in organization. The topics include the roles of supervisor in planning, organizing, controlling, supervisory leadership, communications, employee motivation, handling staff discipline, employee training and development.

#### SHAR 3093 Negotiation Skills

This course exposes students on process, principles, strategies, models and tactics of negotiation and consultation. It emphasises on the adherence of negotiation and consultation ethics.

#### SHAR 3103 Interpersonal Skills

This course focuses on interpersonal skills to improve understanding and communication effectiveness. The topics in this course include interpersonal communication process, theories, self-concept, perception, listening skills, verbal and non-verbal communication, interpersonal conflict and power in communication.

#### SHAR 3113 Cross-Cultural Management

This course focuses on concepts of globalization and its implications, culture in management, cross-cultural management theories/models, structure of multicultural/international organization, cross-cultural communication, leadership in cross-cultural, motivation across culture, conflict and negotiation, human resource management and development, cross-cultural training and ethics in cross-cultural management context.

#### SHAR 3123 Human Resource Development from Islamic Perspective

This course focuses on concepts and philosophy of human resource development (HRD) from Islamic perspective. It also includes comparison between Islamic and Western perspective on HRD, work and workers in Islam, training and development from Islamic perspective.

#### SHAR 4014 Undergraduate Project (Report)

This is the implementation of the proposed project. Students collect and analyse the collected data to answer the objectives. The write up should be done systematically based on specified writing format.

#### SHAR 4028 Industrial Training (Practical)

Industrial training is an essential component in the development of the practical skills required by a student prior to graduation. It is also an aspect of education that integrates knowledge with planned and supervised careerrelated work experience processes. The purpose of the course is to develop and strengthen the students' educational and career preparation. It allows the students to understand the connection between what is studied and how it is applied in the real world. It also exposes the students to the interpersonal relationships a job requires, both with co-workers and superiors that are essential in obtaining a successful and satisfying career.

#### SHAR 4034 Industrial Training (Report)

Students are expected to submit a report and present on the activities and experience they went through.

#### SHAR 4043 Crisis Management

Crisis management activities include forecasting potential crises and planning how to deal with them. Crisis management in current environment includes identifying the nature of crisis, intervening to minimize damage and recovering from the crisis. Crisis management strongly focus on public relations to control and reduce damages to public image and assure stakeholders that recovery is underway.

#### SHAR 4053 Knowledge Management

In this course, students will be taught how to capture knowledge, transfer it, share it, and manage it. The first part of this course is discussing the basic concept of knowledge and knowledge management system life cycle. Students will be exploring how tacit knowledge created and how to capture it. Next, the discussion is on the codifying that knowledge and implementing systems to make use of the knowledge base. The technical aspects of knowledge management will focus on data mining and knowledge management tools and portals. The conclusion part will deal with ethical, legal, and managerial issues in knowledge management.

#### SHAC 1013 Basic Financial Accounting

This course is designed to provide an understanding of the basic principles and concepts of accounting and book keeping. It also covers the accounting cycle in an organization such as the use of journals, posting, preparation of trial balance, preparation of financial statements and adjustments for final accounts. In addition, the course also covers the various methods to determine stock value and depreciation and adjustment of errors in the financial statement.

#### SHAD 1033 Principles of Management

This course exposes the basic concepts and theories on the main functions of management: planning, organizing, directing and controlling. Topics that are being discussed include planning, decision making, organizational structure and design, communication and information technology, human resource management, change and innovation, motivation, leadership, control and operation and value management.

#### SHAD 1043 Organizational Behavior

Organizational behavior is a core course that discusses the fundamental concepts and important aspects of people's behavior. The topics covered include individual behavior, attitudes and job satisfaction, personality and values, perception, motivation, emotions and moods, group behavior, understanding work teams, basic approaches to leadership, contemporary issues in leadership, power and politics, conflict and negotiation, organizational culture, and organizational change and stress management.

#### SHAD 2013 Entrepreneurship

This course introduces the concepts and principles of entrepreneurship and the required skills to start and manage entrepreneurship start-ups. At the first stage, students are exposed to the concepts and principles of entrepreneurship and entrepreneurs, and the required skills to successfully manage business ventures. Then they are introduced to techniques and tools to analyse and assess business ideas and the procedures to set up business ventures in Malaysia. Finally, they are guided to develop business plan. In addition to guided T&L, students are exposed to real life entrepreneurial activities through entrepreneurship carnival which includes talks by successful entrepreneurs, entrepreneurial workshops and activities.

#### SHAD 2023 Human Resource Management

The course provides student with an introduction to the key functions of human resource management in Malaysia today. It started with an overview of Human Resource Management and deals with more specific functions afterwards such as recruitment, selection and induction, training, managing employee performance and performance appraisal, payment systems and working hours, benefits and rewards, safety and health at work, improving productivity and employee commitment, disciplinary systems and termination of service and industrial relations.

#### SHAD 2113 Basic of Financial Management

This course discusses the basic concepts of accounting and financial management, methods of financial statement analysis, evaluation of financial assets in terms of risk and return and short-term and long-term capital management of an organisation.

#### SHAD 3053 Strategic Management

This course covers the basic concepts and theories of the main functions of strategic management that is formulation, implementation and evaluation of strategies. The topics discussed include an overview of strategic management: strategy formulation, the business vision and mission, the external and internal analyses, formulation, implementation and evaluation of strategy. Strategic management issues discussed are related to production, operations, marketing, finance/accounting, R&D and MIS.

#### SHAY 1073 Creativity and Innovation

This course presents the concepts, principles and strategies in creativity and innovation. The aim of this course is to equip students with the knowledge and skills to manage innovation at the operational and strategic level. Among the topics that will be lectured include important issues in managing innovation, product development and intellectual property. Students should be able to understand the concept of creativity and innovation comprehensively, management of creativity and innovations in an organisation and methods used to develop creativity and innovation.

#### SHAY 2023 Industrial Psychology

Industrial psychology is a science of people at work. This subject has grown to be one of the major applied specialties in psychology worldwide. The first attention for this subject is concerned with the workplace, so it's finding and principles are relevant to everyone who has held a job. Second, industrial psychology has developed proven methods that organizations find of value. Industrial psychologists are often called upon to help organizations have more efficient and healthier workplace.

#### SHAY 3023 Ergonomics

This course introduces students to the aspects of ergonomics at the work place. The main aim of ergonomics at the workplace is for comfort, health and well-being and safety of the employees. Through health and well-being, employees can increase the effectiveness of an organization. The ergonomics course is concerned with the achievement of optimal relationships between humans and their work environment. Topics include the capabilities and limitations of humans and machines, simulation of design and training, principles of symbolic and pictorial displays, static and dynamic forces on the human body, responses to environmental stress, injuries from poorly designed workplaces and repetitive motion with emphasis on prevention.

#### SHAY 3043 Behavior Modification

This course is aimed to expose students to approaches in changing employee behavior in an organisation. The emphasis of this course includes introduction to characteristics and principles of behavior and non-behavior, identifying problematic behavior, application of the principles of behavior modification consisted of reinforcement, extinction, punishment, control stimulation and economic token, application of the behavior modification procedures consisted of shaping, fading and chaining. Besides, this course explains the method for changing the behavior of the respondents or cognitive behavior and behavior modification ethics.

# BACHELOR OF PSYCHOLOGY WITH HUMAN RESOURCE DEVELOPMENT PROGRAMME SPECIFICATIONS

1.	Programme Name			Bachelor of Psy Resource Developm		Human
2.	Final Award		Bachelor of Psy Resource Developm		Human	
3.	Awarding Institutio	n		UTM		
4.	Teaching Institution	า		UTM		
5	Programme Code			TA13 (SHAY)		
6.	Professional or Stat	tutory Body of	Accreditation	NA		
7.	Language(s) of Inst	ruction		Bahasa Malaysia and English		
8.	Mode of Study (Cor	nventional, dis	tance learning, etc)	Conventional		
9.	Mode of operation	(Franchise, se	lf-govern, etc.)	Self-govern		
10.	Study Scheme (Full	Time/Part Tim	ne)	Full Time and Part	Time	
11.	Study Duration			Minimum: 4 yrs (FT Maximum: 6 yrs (F		
T	ype of Semester	No. o	f Semesters	No.	of weeks	
		Full Time	Part Time	Full Time	Part Tin	ne
	Regular	8	12	14	14	

# 1. Programme Educational Objectives

- (i) Become a psychology officer or professional with a broad knowledge of the fundamental principles in psychology and human resource development with the abilities to manage human problems within individual, organizational and societal contexts.
- (ii) Demonstrate the abilities to communicate and work in teams effectively.
- (iii) Demonstrate high standard of ethical conduct and societal responsibilities in managing human problems within individual, organizational and societal contexts.
- (iv) Undertake life-long learning and can adapt to the changing environments.

# 2. Programme Learning Outcomes

Code	Intended Learning Outcomes	Teaching and Learning Methods	Assessment
		(a) Technical Skills	
KW1 Discipline of Knowledge ( <i>Psychology</i> )	Ability to apply psychological principles to manage individual, organisational and societal problems	Lectures, seminars, discussions, directed reading, report writing, problem solving, problem based learning, cooperative learning, industrial visits.	Examinations, tests, quizzes, assignments, problem-based learning exercises, group project, problem-based examinations.
KW2 Discipline of Knowledge ( <i>HRD</i> )	Able to acquire and apply general knowledge and human resource development principles and theories in organizations.	Lectures, seminars, discussions, directed reading, report writing, problem solving, problem based learning, industrial visits.	Examinations, tests, quizzes, assignments, problem-based learning exercises, problem- based examinations.
AP1 Application ( <i>Psychology</i> )	Ability to identify, formulate and solve issues related to human behaviours.	Lectures, tutorials, seminars, directed reading, report writing, problem solving, problem-based learning.	Examinations, tests, quizzes, laboratory, reports, case studies, assignments, group projects, academic project report.
AP2 Application ( <i>HRD</i> )	Able to integrate human resource development knowledge and skills in problems solving.	Lectures, tutorials, seminars, directed reading, report writing, problem solving, problem-based learning.	Examinations, tests, quizzes, laboratory, case studies, reports,assignments, group projects, academic project report.
PS1 Practical Skills ( <i>Psychology</i> )	Ability to integrate and demonstrate knowledge and skills of major concepts, theoretical perspectives and emperical findings in psychology.	Lectures, tutorials, seminars, directed reading, report writing, problem solving, problem-based learning, field work.	Tests, laboratory reports, assignments, group projects, academic project report.
PS2 Practical Skills ( <i>HRD</i> )	Able to practice relevant knowledge and skills needed to effectively manage and develop human resources.	Lectures, tutorials, seminars, directed reading, report writing, problem solving, problem-based learning, field work.	Examinations, tests, laboratory reports, assignments, group projects, academic project report.
		(b) Generic Skills	
CS Communication Skills	Ability to communicate effectively in variety of contexts.	Lectures, group project, practicum, discussions, academic project, laboratory activities, cooperative learning, industrial visits.	Examination, assignments, presentations, discussions, cooperative and problem based-exercises, observation of group project, practicum report, academic project report

Code	Intended Learning	Teaching and Learning	Assessment
	Outcomes	Methods	
TH Thinking Skills	Ability to demonstrate critical and creative thinking by using scientific approaches to understand, analyse and manage individual, organisational and societal problems.	Group projects, case study research, cooperative learning, discussions, industrial visits.	Examinations, tests, quiz, presentation, seminar, discussions, cooperative and problem based-exercises, group project and individual report
SC Scholarship	Ability to independently seek, acquire and manage relevant information from a variety of sources for continuous self- development and lifelong learning.	Lectures, seminars, directed reading, library search, case studies, discussion, independent research, practicum, group projects, laboratory training, academic project, industrial visits.	Assignments, presentation, discussions, group project, academic reports.
TW Leadership and Team Working Skills	Ability to work in a team effectively and lead using leadership principles with confidence.	Discussions, group projects, simulations, role play, case studies.	Group presentation, group assignments, observation of group project, peer assessment.
AD Adaptability	Ability to pragmatically adapt in handling changes of socio culture, economic, and environment.	Discussions, group projects, simulations, role play, case studies.	Group assignments, industrial training reports observation of group project, peer assessment, academic project report.
GC Global Citizen	Ability to demonstrate professional and ethical behaviors in research and management of individual, organisational and societal problems.	Lectures, discussions, group work, case studies, industrial visits.	Group assignment, Industrial training reports, practicum report, academic project report.
ES Entreprising Skills	Ability to identify and analyse entrepreneurship opportunities.	Self-directed readings, case study, practicum, projects.	Case study reports, industrial training reports, assignments.

## 3. Components of Courses

Components	MQA requirements (Credits)	MQA requirements (Percentage)	Courses offered (Credits)	Courses offered (Percentage)
Compulsory Modules (University General Courses)	12-15	10-13	22	16.9
Discipline Core** : Course Work	45-60	38-50	54	41.5
Minor Core: Course Work in HRD	21-36	18-30	30	23.1
Discipline Core : Research Project	6-9	5-8	6	4.6
Discipline Core : Industrial Training	6-12	5-13	12	9.3
Elective Course Work	0-27	0-23	6	4.6
Total Credit Hours for Graduation			130	100

#### MINIMUM GRADUATING CREDIT - 128

\*\* Discipline core must cover all 8 Knowledge Areas highlighted in page 14 – 15 (Programme Standard: Psychology)

# 4. Programme structures and features, curriculum and award requirements

The course is offered in full-time mode and based on 2 semesters for each academic year. The subjects are distributed and sequenced according to the level of knowledge i.e basic to advance. Assessment of students' performance is based on formative and summative evaluation conducted throughout each semester. The eighth semester is used for industrial training.

#### Award requirements:

To graduate student should:

- Achieve a total of **130 credit hours** with minimum CPA of 2.0.
- Pass the Industrial Training (equivalent to 12 credit hours).
- Complete and pass the Undergraduate Final Year Project (equivalent to 6 credit hours).

# 5. Curriculum Structure

# University General Courses (22 Credits)

# \* Students are required to choose **ONE** of the courses from UHAK 2xx2 **or** UICL 2xx2

COURSE CODE	COURSE NAME	CREDIT					
KLUSTER PENGHAYATAN FALSAFAH, NILAI DAN SEJARAH (4 credits)							
UICI 1012	UICI 1012 Islamic and Asian Civilisation						
UHAS 1172/ UHAK1022	Malaysia Dynamic / Malaysian Studies (International Students)	2					
KL	JSTER KEMAHIRAN INSANIAH – KURSUS TERAS (2 credits)						
UHAK 1012	Atribut Kejayaan Graduan Graduate Success Attributes	2					
	KLUSTER PERLUASAN ILMU - KURSUS TERAS (2 credits)						
UICL 2302	Pemikiran Sains dan Teknologi The Thought of Sciences and Technology	2					
KLUSTER KEM	AHIRAN INSANIAH /PERLUASAN ILMU — KURSUS ELEKTIF (2 credi	ts)*					
UHAK 2xx2	University Elective (Kluster Kemahiran Insaniah)*	2					
UICL 2xx2	University Elective (Kluster Perluasan Ilmu)*	2					
	KLUSTER KEMAHIRAN BAHASA (8 credits)						
ULAB 1122	Academic English Skills	2					
ULAB 2122	Advanced Academic English Skills	2					
ULAB 3162	English for Professional Purposes	2					
ULAX 1122	Language Skills Elective (Kecuali Bahasa Ibunda Pelajar)	2					
	CO-CURRICULUM / SERVICE LEARNING (2 credits)						
UKQX 2xx2	Ko-Kurikulum <i>Co-Curriculum</i>	2					
	CORE COURSE (2 credits)						
UHAK 1032	Pengenalan Keusahawanan Introduction to Entrepreneurship	2					
	TOTAL	22					

Code	Course Name	Credits
SHAY 1013	Introduction To Psychology	3
SHAY 1023	Introduction To Counselling	3
SHAY 1033	Social Psychology	3
SHAY 1043	Personality Psychology	3
SHAY 1053	Developmental Psychology	3
SHAY 2103	Islamic Psychology	3
SHAY 2053	Statistics In Psychology	3
SHAY 1083	Industrial And Organizational Psychology	3
SHAY 1093	Biological Psychology	3
SHAY 2083	Cognitive Psychology	3
SHAY 2013	Psychological Testing And Measurement	
SHAY 2063	Abnormal Psychology	3
SHAY 2093	Ethics In Psychology	3
SHAY 3013	Research Method	3
SHAY 3043	Behaviour Modification	3
SHAY 3023	Ergonomics	3
SHAY 4013	Cross-Cultural Psychology	
SHAY 4043	Positive Psychology	3

### Discipline Core: Course Work (54 Credits)

# Minor Core: Course Work In HRD (30 Credits)

Code	Course Name	Credits
SHAD 2023	Human Resource Management	3
SHAR 3063	Organizational Development	3
SHAD 2013	Entrepreneurship	3
SHAR 3053	Safety and Health At Work	3
SHAR 1013	Principles Of Human Resource Development	3
SHAR 1043	Training Needs Analysis	3
SHAR 2023	Instructional Design	3
SHAR 2073	Employment Relations	3
SHAR 2083	Career Development	3
SHAR 3013	Programme Evaluation	3

# Discipline Core: Research Project (6 Credits)

Code	Course Name	Credits
SHAY 3092	Undergraduate Project (Proposal)	2
SHAY 4044	Undegraduate Project (Writing)	4

# Discipline Core: Industrial Training (12 Credits)

Code	Course Name	Credits
SHAY 4058	Industrial Training (Practical)	8
SHAY 4064	Industrial Training (Report)	4

# Elective Course Work (6 Credits)

(Students are required to choose only TWO courses for Semester 1, Year 3 & Semester 1, Year 4)

Code	Course Name	Credits						
	SHAY 3xx3 (Elective I), Semester 1, Year 3							
SHAY 3073	Group Counselling	3						
SHAY 3103	Clinical Psychology	3						
SHAY 3053 Consumer Psychology								
	SHAY 4xx3 (Elective II), Semester 1, Year 4							
SHAY 4053	Group Communication	3						
SHAY 4083	Conflict Management	3						
SHAY 4023	Health Psychology	3						

# 6. Study Scheme by Semester

# YEAR 1

	SEMESTER 1		SEMESTER 2		
Code	Course	Credit	Code	Course	Credit
SHAY 1013	Pengenalan Psikologi Introduction to Psychology	3	SHAY 1023	Pengenalan Kaunseling Introduction to Counselling	3
SHAY 1053	Psikologi Perkembangan Developmental Psychology	3	SHAY 1043	Psikologi Personaliti Personality Psychology	3
SHAY 1033	Psikologi Sosial <i>Social Psychology</i>	3	SHAY1093	Psikologi Biologi Biological Psychology	3
SHAD 2023	Pengurusan Sumber Manusia Human Resource Management	3	SHAR 1013	Prinsip Pembangunan Sumber Manusia Principles of Human Resource Development	3
UICI 1012	Tamadun Islam dan Asia (TITAS) Islamic and Asian Civilization	2	SHAY 1083	Psikologi Industri dan Organisasi Industrial and Organizational Psychology	3
UHAS 1172/ UHAK1022	Dinamika Malaysia Malaysia Dynamic / Malaysian Studies	2	ULAB 1122	Academic English Skills	2
UHAK 1012	Atribut Kejayaan Graduan Graduate Success Attributes	2			
	Total Credits	18		Total Credits	17

# YEAR 2

	SEMESTER 1		SEMESTER 2			
Code	Course	Credit	Code	Course	Credit	
SHAY 2053	Statistik dalam Psikologi Statistics in Psychology	3	SHAY 2013	Pengujian dan Pengukuran Psikologi Psychological Testing and Measurement	3	
SHAR 1043	Analisis Keperluan Latihan Training Needs Analysis	3	SHAY 2063	Psikologi Abnormal Abnormal Psychology	3	
SHAY 2093	Etika dalam Psikologi <i>Ethics in Psychology</i>	3	SHAR 2023	Reka Bentuk Latihan Instructional Design	3	
SHAY 2083	Psikologi Kognitif <i>Cognitive</i> Psychology	3	SHAY 2103	Psikologi Islam Islamic Psychology	3	
UICL 2302	Pemikiran Sains dan Teknologi The Thought of Sciences and Technology	2	SHAD 2013	Keusahawanan Entrepreneurship	3	
UKQX 2xx2	Ko-Kurikulum <i>Co-Curriculum</i>	2	ULAB 2122	Advanced Academic English Skills	2	
UHAK 1032	Pengenalan Keusahawanan Introduction to Entrepreneurship	2				
Total Credits		18		Total Credits	17	

# YEAR 3

	SEMESTER 1		SEMESTER 2			
Code	Course	Credit	Code	Course	Credit	
SHAY 3013	Kaedah Penyelidikan Research Methods	3	SHAY 3092	Projek Sarjana Muda (Cadangan) Undergraduate Project (Proposal)	2	
SHAR 3053	Keselamatan dan Kesihatan di Tempat Kerja Safety and Health at Work	3		Modifikasi Tingkah laku Behaviour Modification	3	
SHAR 2083	Pembangunan Kerjaya <i>Career Development</i>	3	SHAR 2073	Hubungan Pekerjaan Employment Relations	3	
SHAR 3013	Penilaian Program Programme Evaluation	3	SHAY 3023	Ergonomik Ergonomics	3	
ULAB 3162	English for Professional Purposes	2	UHAK 2xx2/ UICL 2xx2	Kluster Kemahiran Insaniah/ Kluster Perluasan Ilmu	2	
SHAY 3xx3 Elektif I Elective I		3	ULAX 1122	Kluster Kemahiran Bahasa Language Skills Elective	2	
	Total Credits	17		Total Credits	15	

# YEAR 4

	SEMESTER 1		SEMESTER 2		
Code	Course	Credit	Code	Course	Credit
SHAY 4044	Projek Sarjana Muda (Penulisan) Undergraduate Project (Writing)	4	SHAY 4058	Latihan Industri (Praktikal) Industrial Training (Practical)	8
SHAY 4013	Psikologi Silang Budaya Cross-Cultural Psychology	3	SHAY 4064	Latihan Industri (Laporan) Industrial Training (Report)	4
SHAY 4043	HAY 4043 Psikologi Positif Positive Psychology				
SHAR 3063 Pembangunan Organisasi Organizational Development		3			
SHAY 4xx3	Elektif II Elective II	3			
	Total Credits	16		Total Credits	12
TOTAL CREDITS					130

# ELECTIVE COURSES

(Students are given an option to choose 2 courses among the 6 courses listed)

# Elective 1: Year 3, Semester 1

	Code	Course	Credit
SHAY 3073 Kau		Kaunseling Kelompok	2
	SHAT SU7S	Group Counselling	5
	SHAY 3103	Psikologi Klinikal	2
	2015 YANG	Clinical Psychology	3
		Psikologi Pengguna	2
	SHAY 3053	Consumer Psychology	3

# Elective 2: Year 4, Semester 1

	Code	Course	Credit	
Γ	SHAY 4053	Komunikasi Kumpulan	2	
	3HAT 4033	Group Communication	5	
	SHAY 4083	Pengurusan Konflik	2	
	SHAT 4065	Conflict Management	3	
	SHAY 4023	Psikologi Kesihatan	2	
	SHAT 4023	Health Psychology	3	

#### SYLLABUS SUMMARY

#### BACHELOR OF PSYCHOLOGY WITH HUMAN RESOURCE DEVELOPMENT

#### YEAR 1

#### SHAY 1013 Introduction to Psychology

This course introduces students to human behavior and the important aspects of psychology. Topic discussed include an introduction to psychology, research methodology in psychology, the basics of biology in psychology, the senses and sensory system of human, perception, learning, memory, motivation, abnormal behavior and therapies. Eventually students will be able to apply the knowledge gained in this course to understand human psychology.

#### SHAY 1023 Introduction to Counselling

This course provides awareness to students regarding the methods and needs of counselling in assisting and understanding problems faced by employees not only at workplace, but also in their daily lives. The course discusses the introduction to counselling, principles of counselling, theories of counselling, basic counselling skills, career counselling, counselling process, counselling at workplace, and its relationship with common problems of employees, ethics in counselling and counselling diverse clients. At the end of the course, students should be able to apply the approaches of counselling not merely at workplace, but also in their life.

#### SHAY 1033 Social Psychology

Social psychology addresses the question of how individuals' thoughts, feelings and behaviors are influenced by other people. This includes how we understand and make sense of other people and how we influence and are influenced by other people. This subject overviews the various theories and methods employed by social psychologists in their attempts to understand social influences on human behavior. Specific topics covered include, aggression and prosocial behavior, prejudice, stereotypes and discrimination, interpersonal relationships, persuasion and attitude change, person perception and ways in which social psychology has been used to help us understand and solve problems.

#### SHAY 1043 Personality Psychology

Personality refers to the patterns in individual's characteristic ways of behaving, thinking, and feeling, and the psychological mechanisms that drive that patterns. This course will examine important concepts and theories in personality research including traditional and contemporary approaches specifically, trait, biological, psychoanalytic, humanistic, learning, cognitive and clinical approaches.

#### SHAY 1053 Developmental Psychology

This course enables students to identify human development changes across the life span, from physiological, cognitive, social and personality aspects. Special areas of human development such attachment and bonding, language development, play; memory, intelligence, creativity, moral development, social relationships, family life, health and wellness, and death and dying are highlighted. Developmental psychopathology is also part of the course.

#### SHAY 1093 Biological Psychology

This course provides the basic knowledge of biological approaches to the study of psychology. It focuses on the biological mechanisms and processes that explain human behavior. Topics discussed include the nervous system, the relationship between brain and behaviour, the endocrine system, sensory system, emotional behavior and psychological disorders, cognitive functions, the biology of learning and behavior.

#### SHAY 1083 Industrial and Organizational Psychology

This course has grown to be one of the major applied specialties in psychology worldwide. The first focus of this subject is concerned with the workplace, so the findings, method, scales and principles are relevant to both employees and employers. Industrial psychologists are often called upon to help organizations to develop a more efficient workplace. Organizational psychology focuses on people's behavior in workplace. This course aims to provide concepts, principles and theories of organizational psychology to increase the effectiveness of employee's. It also discusses the topic such as job analysis, recruitment, selection, psychological testing/screening methods, job interview, performance appraisal, training, motivation, job satisfaction, stress at workplace, group conflict, work behaviour, leadership, communication, group, and human factors.

#### SHAR 1013 Principles of Human Resource Development

This course discusses the various basic elements of Human Resource Development (HRD). It would explain the differences between HRM & HRD. The topics covered include learning principles, employee behaviour, training & development, and applied HRD.

#### SHAD 2023 Human Resource Management

The course provides students with an introduction to the key functions of human resource management in Malaysia today. It begins with an overview of Human Resource Management and follows up with more specific discussions on its main functions such as recruitment, placement, training and development, compensation, employee relations, and safety and health.

#### YEAR 2

#### SHAY 2103 Islamic Psychology

This course aims to enable students to understand the basic concepts and principles of Islamic psychology and the differences between Islamic psychology and western psychology. Psychology has provided us with a useful body of knowledge regarding personality formation, its function and dysfunction. However, psychology inherently contains certain limitations as it does not and cannot fully address the reality of an expanded consciousness or the spiritual connection in the journey of life. Therefore in Islamic psychology study the Islamic point of view spiritual approach to psychotherapy is an aspect of behavior modification that is based on the relationship between man and his Creator (Allah) which entails an operational paradigm in which faith (*Iman*) in Allah is the focal point. Iman is both a cognitive and ethical constructs that gather all data and facts in the perspective which is proper to and requisite for a true understanding of the therapeutic processes.

#### SHAY 2013 Psychological Testing and Measurement

This course introduces students to the basic principles and applications of psychological testing and assessment. Topics discussed include the definitions of psychological testing, measurement, assessment, functions and uses of tests, norms, reliability, validity and a brief survey of intelligence, achievement, personality test, neuropsychological testing and industrial and organizational testing.

#### SHAY 2053 Statistics in Psychology

This course introduces students to basic statistical procedures and concepts used in the psychology field. The topics covered include an introduction to statistics, levels of measurement, defining variables, measuring central tendency, measuring dispersion, constructing and interpreting contingency tables, statistical inference and tests of significance, probability distributions and one-sample z and t Tests, two sample t tests, one-way analysis of variance, measuring association in contingency tables, the Chi-Square test, correlation and regression analyses.

#### SHAY 2063 Abnormal Psychology

This course intends to introduce students to the basic concepts, principles and theories of abnormal psychology. This course provides students an extensive coverage of abnormal psychology topics from definition, history and approaches through to the most recent development in the field of psychopathology. Each subtopic of disorders includes treatment and references to DSM-IV.

#### SHAY 2083 Cognitive Psychology

This course is an introduction to cognition, an area of psychology that investigates the ways in which we acquire, store, create and use knowledge. Cognition includes a wide range of mental processes that are used every day in almost all human activities. These include attention, perception, memory, imagery, language, problem solving, creativity, and reasoning.

#### SHAY 2093 Ethics in Psychology

This course provides general principles and specific codes for ethical conduct in the science and practice of psychology. Incorporating case examples and readings from other disciplines, the course covers the broad practice of psychology including research, teaching, supervision, development of instruments, conducting assessments, school psychology, educational counselling, organizational consulting, forensic activities, social intervention and administrative activities. The course helps students apply the principles and codes of ethical conduct in all facets of psychological practice; from the traditional areas of psychology, to the emerging areas such as telecommunications, neuropsychological assessment and managed care.

#### SHAR 1043 Training Needs Analysis

This course discusses the concept of training and development in organization, performance problems, training needs, and training and non-training issues in organization. Students will be trained to identify and discuss performance problems in organization, conduct training needs analysis (TNA), and prepare a TNA report.

#### SHAR 2023 Instructional Design

This course covers the principles of instructional design (ID) theories, learning theories, ID model, and process of designing a training program. The course guides students in developing and writing learner profile, content analysis and instructional objective to prepare a comprehensive design document. In addition, the course discusses the approaches of content sequencing, instructional strategies (IS), development of instruction and evaluation of learning.

#### SHAD 2013 Entrepreneurship

This course introduces the concepts and principles of entrepreneurship and the required skills to start and manage entrepreneurial start-ups. A three-stage approach is used to achieve the course learning outcome: (a) understanding the individual characteristics of an entrepreneur, (b) analysing business opportunities and forming an entrepreneurial venture, and (c) developing a business plan for the venture. During the first stage, students will be exposed to the concepts and principles of entrepreneurship and entrepreneurs, and the required skills to successfully manage business ventures. Then, they will be introduced to techniques and tools to analyse and assess business ideas and the procedures to set up business ventures in Malaysia. Finally, they will be guided through every stages of business plan development using their business ideas as case study.

#### YEAR 3

#### SHAY 3013 Research Method

This course introduces students to the basic principles of research methods in Psychology. The focus of the course is on students learning how to do research in Psychology, with an emphasis on student-centred activities and problem solving. Students will learn about such key concepts as the scientific method; operationalizing constructs; independent and dependent variables; data types and ways of measurement; confounding variables; experimental and non-experimental design; questionnaire construction; developing and testing hypotheses; descriptive statistics and describing data graphically; and the ethics of research.

#### SHAY 3023 Ergonomics

This course introduces students to the aspects of ergonomics at the workplace. Ergonomics is the science of designing the job, equipment and workplace to fit the worker. Ergonomics is concerned with the overall health and efficiency of the work. The topics that will be covered in this course include the basic knowledge of anthropometry and biomechanics, ergonomics and psychosocial risk factors at work and their effects on health (such as injury and accident) with emphasis on prevention.

#### SHAY 3043 Behaviour Modification

This course is aimed to expose students to approaches in changing employee behaviour in an organisation. The emphasis of this course includes introduction to characteristics and principles of behaviour and non-behaviour, identifying problematic behaviour, application of the principles of behaviour modification consisted of reinforcement, extinction, punishment, control stimulation, and economic token, application of the behaviour modification procedures consisted of shaping, fading and chaining. Besides, this course explains the method for changing the behaviour of the respondents or cognitive behaviour, and behaviour modification ethics.

#### SHAR 2083 Career Development

This course is aimed to expose students to the conceptual aspects of career development in organization, function, programs. career choices, career stages, individual careers, organizational career systems, career management practises, career diversities, and global career. The course emphasized also on issue and research in career development.

#### SHAR 3013 Programme Evaluation

This course introduces a systematic approach to evaluate training programs. Evaluation will be conducted by applying research methods and evaluation models. These methods and models would be used to make decisions in implementing, improving or terminating the training programs.

#### SHAR 3053 Safety and Health at Work

This course discusses the concept of safety and health at workplace which is a crucial component to organizations competitiveness. Students will be exposed towards integrated safety and health management instead of the traditional safety and health management.

#### SHAR 2073 Employment Relations

This course discusses the role and objectives of the main actors in employment relations, employers, employees and trade unions, and the government and the interactions in collective bargaining, employees' involvement and participation, industrial conflict and industrial discipline. Students will be taken through the principles and purpose as well as the methods of initiating employment relation policies and practices. Attention is focused on a wide range of practical examples and covers areas such as trade unions, industrial conflict, industrial discipline, current issues in employment relations and impact of globalization on the workplace.

#### SHAY 3092 Undergraduate Project (Proposal)

This course is designed to give students the experience in planning a research related to psychology. Students are guided to choose a research topic, investigate the background of the problems, write a problem statement and decide on the methodology and approach of the study. Students are also trained to review past research to develop a research framework.

#### SHAY 3073 Group Counselling

This course will expose students to the concepts, skills, strategies, procedures, processes, problems, and principles of group work associated with counselling field. The course incorporates didactic and experiential components aimed at the facilitation and understanding of group dynamics and self-awareness / personal growth through group interaction. At the end of the course, students are able to demonstrate how to correctly lead a group using basic counselling skills and leading techniques.

#### SHAY 3053 Consumer Psychology

This course is designed to give a comprehensive understanding of the applications of psychology in consumer behaviour at the individual, social and cultural stages. It also discussed the factors influencing decision-making among consumers. The topics cover introduction to consumer psychology, perception, and consumer behaviour, shaping consumer behaviour through the learning process, attitudes on consumer purchasing, the role of the social and cultural surrounding in shaping consumers' behaviour and influencing consumers' decision making process.

#### SHAY 3103 Clinical Psychology

The course will introduce students to the field of clinical psychology. Topics will include: classification, diagnosis, assessment, psychotherapy, and research methods for studying clinical phenomena. At the end of this semester, the students should: (1) understand why it is important to promote the science of clinical psychology, (2) be able to use empirical evidence to critique the reliability and validity of psychological measures, and (3) be able to list empirically supported treatments for specific forms of psychopathology.

#### YEAR 4

#### SHAY 4044 Undergraduate Project (Final Report)

This is the implementation of the proposed project. Students collect and analyse the collected data to answer the objectives. The write up should be done systematically based on specified writing format.

#### SHAY 4013 Cross-Cultural Psychology

This course aims to explore similarities and differences of human behaviour across culture and hence evaluate and expanding existing psychological knowledge. The course examines the theoretical, empirical, and applied issues in the cross-cultural study of human social behaviour. This course discusses some aspects of human behaviour that are universal and some that are culture-specific and its implication for psychological theory and application. This course cover key theories and approaches of cross-cultural psychology, and discuss on cross-cultural aspects of human development, cognition, emotion, motivation, human health, and interactions.

#### SHAY 4043 Positive Psychology

Positive Psychology examines the psychology of strength and virtue, with a focus on positive subjective experience (such as happiness and optimism), positive individual traits (such as the capacity for love) and positive institutions. The positive psychology attempt to counterbalance what its protagonists perceived to be a distortion in the field arising from prevailing concerns in psychology with pathology and dysfunction. The goal was to rebalance the field. In this module we will explore topics within the field of positive psychology, such as happiness, optimism, mindfulness, and love, and do so with a critical eye. The aim will be to examine the evidence for the claims made in each case. It will be possible to present a comprehensive coverage of the area, but also will cover positive emotions, positive thinking, the positive self, positive relationships, and positive health.

#### SHAR 3063 Organizational Development

This course is intended to expose students on change and organizational development in organizations. Topics taught would include theories and models of change, OD practitioner, diagnosis, intervention, change management and institutionalization & evaluation.

#### SHAY 4058 Industrial Training (Practical)

Industrial training is an essential component in the development of the practical skills required by a student prior to graduation. It is also an aspect of education that integrates knowledge with planned and supervised career-related work experience processes. The purpose of the course is to develop and strengthen the students' educational and career preparation. It allows the students to understand the connection between what is studied and how it is applied in the real world. It also exposes the students to the interpersonal relationships a job requires, both with co-workers and superiors that are essential in obtaining a successful and satisfying career.

#### SHAY 4064 Industrial Training (Report)

Students are expected to submit a report and present on the activities and experience they went through.

#### SHAY 4083 Conflict Management

This course aims to expose students to conflict as a common phenomenon. It also exposes students to techniques used to manage conflict effectively, fairly and efficiently. The objective of this course is to enable students to understand about psychological dynamism and behavioural conflicts between individuals, groups and organizations. Topics discuss include introduction to conflict, types of conflict, factors leading to conflict, implications of conflict, approaches used in managing conflict and the strategies that can be applied to manage conflicts appropriately.

#### SHAY 4053 Group Communication

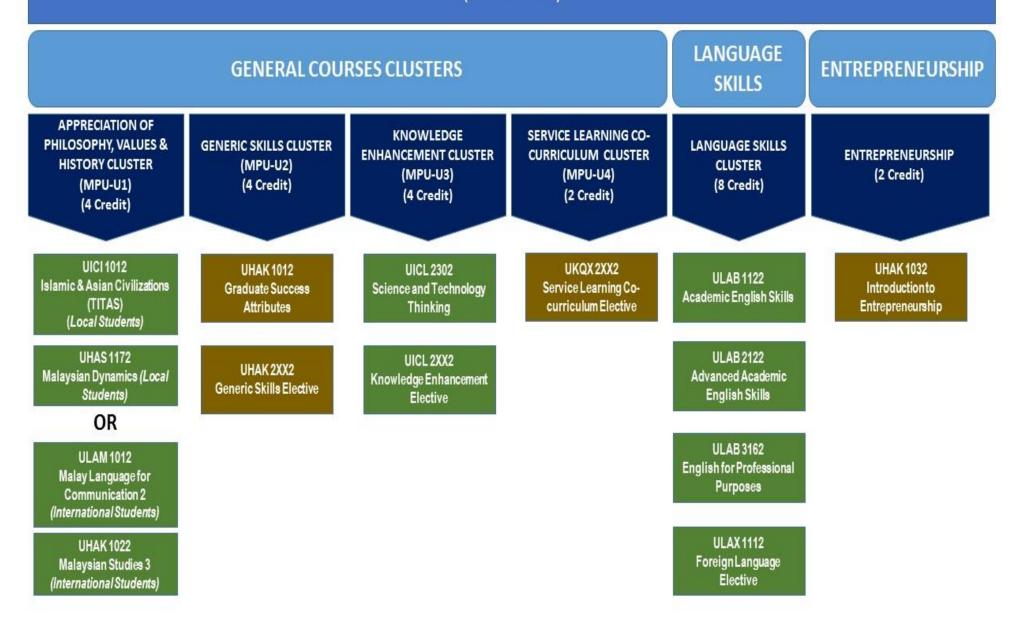
The aim of this course is to develop students competency in group communication especially in organization. For that purpose we expose the basic skills in communication of taking students through the entire process in communication. The content of this course include a communication skills related to industrial workplace or organization such as teamwork philosophy, group problem solving and decision making, group leadership, managing group conflict, group in organizations and group assessment.

#### SHAY 4023 Health Psychology

This course explores the application of psychological theories and research to specific health studies. This exploration includes strategies of health promotion, health habits, health issues and management of chronic and terminal illness. The focus is on the role of psychological principles and promotion and maintenance of health and in the understanding and preventing of diseases.

# UNIVERSITY GENERAL COURSES

# UTM GENERAL COURSES STRUCTURE (22-24 CREDIT)



# ACADEMIC ADVISORY SYSTEM

#### ACADEMIC ADVISORY SYSTEM

#### ACADEMIC ADVISOR SYSTEM

The students need a complete advisory service throughout their studies. Thus, the faculty has provided an Academic Advisory System to assist the students.

#### Importance of the Academic Advisor

Each student needs to acquire appropriate advice particularly in the following aspects:-

- i. The Semester system does not make it compulsory for students to take all subjects offered in each semester. Students must choose and plan which subjects to take, taking into consideration their capabilities.
- ii. The Semester system is an intensive learning system and uses the continuous evaluation approach. Students must conform to this system.

To help students to acclimatise and enculturate themselves to the academic environment, solve any problem quickly and hence benefit from the system fully, each student must obtain due guidance, motivation and advice. Each student is put under the supervision of an Academic Advisor who is an academic staff member from the student's own faculty. The Academic Advisor will strive to solve problems faced by students under his or her care. The effort could entail consultations with other related parties such as counsellors, doctors, specific course lecturers and others.

#### Responsibility of the Academic Advisor

Before registering courses for a particular semester, students should discuss with their Academic Advisors in order to identify courses which should be taken and then form their lecture schedule. Among the items which need attention from the Academic Advisor is to explain to students about prerequisite courses and status of certain courses like Compulsory Attendance (*Hadir Wajib* – HW), Attendance Only (*Hadir Sahaja* – HS) and others. The Academic Advisor must also ensure that students fill in the registration form correctly and the total credit taken is not too heavy or otherwise.

The detailed responsibility of an Academic Advisor are as follows:-

- i. Keep academic progress reports of students under his or her responsibility.
- ii. Meet students under his or her supervision in the first week and give a general explanation about the Semester system and other matters pertaining to students' studies and henceforth keep track of students' achievements.
- iii. Inform the faculty administration from time to time regarding students' achievements and problems.
- iv. Check and validate registration of courses.
- v. Advise and help students plan their studies for the whole duration of the programme in terms of the selection of courses, total number of credits taken and duration of studies.
- vi. Monitor students' academic performance and make amendments to the original plan where necessary.
- vii. Validate students' request to withdraw from a course.
- viii. Advise and inform students on the effect of registering and dropping a course.
- ix. Distribute students' course registration slips.

#### Responsibility of Students

The responsibility of students is to ensure that they meet their respective Academic Advisors to obtain advice or solve any existing problems.

# GRADE AND POINT VALUE SYSTEM

#### GRADE AND POINT VALUE SYSTEM

# GRADE AND POINT VALUE SYSTEM (Bachelor Programmes)

Students' achievement in any particular subject is reflected in the grade obtained. The relationship between marks, grade and point value is shown in the table below:

Marks	Grade	Point Value
90 - 100	A+	4.00
80 - 89	А	4.00
75 – 79	A-	3.67
70 – 74	B+	3.33
65 – 69	В	3.00
60 - 64	B-	2.67
55 – 59	C+	2.33
50 – 54	С	2.00
45 – 49	C-	1.67
40 - 44	D+	1.33
35 – 39	D	1.00
30 - 34	D-	0.67
00 – 29	E	0.00

### Calculation of GPA, CPA and Academic Standing

The students' academic standing is based on GPA (Grade Point Average) and CPA (Credit Point Average) calculated based on their achievement in all registered courses in any particular semester. Each grade is changed to point based on the formulation below:

Point	=	Course credit x Point value
GPA	=	Total Points
(Grade Point Average)		Total credit for the particular semester
CPA (Cumulative	=	Total points as a whole
Point Average)		Total credit as a whole

The students' academic standing for any particular semester is measured based on GPA, while their standing as a whole is based on CPA which also determines the status of standing, whether Good Standing (*Kedudukan Baik* - KB), Probationary Standing (*Kedudukan Bersyarat* - KS) or Failure Standing (*Kedudukan Gagal* - KG) based on the following guidelines:

#### Academic Standing

Academic Stading	СРА
Good Standing ( <i>Kedudukan Baik</i> - KB)	CPA > 2.00
Probationary Standing ( <i>Kedudukan Bersyarat</i> - KS)	1.70 < CPA < 2.00
Failure Standing ( <i>Kedudukan Gagal -</i> KG)	CPA < 1.70

An example of academic standing is as follows (Cumulative Point Average)

Semester	GPA	CPA	Academic Standing
I	3.82	3.82	Good Standing ( <i>Kedudukan Baik -</i> KB)
II	3.84	3.83	Good Standing ( <i>Kedudukan Baik -</i> KB)

• Students obtaining Probationary Standing (*Kedudukan Bersyarat* - KS) are not allowed to exceed 12 credits when registering for the semester that follows.

# CROSS-CAMPUS PROGRAMMES

#### **CROSS-CAMPUS PROGRAMMES**

#### 1.0 PURPOSE

The purpose of the cross-campus programme is to provide opportunities to local university undergraduate students to gain experience and transfer of credit by pursuing their studies at another university apart from their own universities. Through this programme, it is hoped that the link between local universities will be strengthened and the exchange of ideas facilitated.

#### 2.0 UNIVERSITIES INVOLVED

This programme involves all public universities in Malaysia. Four universities have agreed to spearhead the programme. The universities involved are Universiti Sains Malaysia, Universiti Teknologi Malaysia, Universiti Malaya and Universiti Malaysia Sarawak. Other universities are welcome to participate in this programme once the programme has been successfully conducted among the four universities mentioned.

#### 3.0 STUDENT SELECTION AND PROGRAMME IMPLEMENTATION

Student selection criteria are as follows:-

- i. This programme is opened to registered students at the First Degree level who have completed at least two (2) semesters of studies.
- ii. Students are not the resident of/do not originate from the state in which the host university resides.
- iii. Students must obtain a minimum CPA of 3.00 at the time of application. The total credit allowed to be taken is between 12 and 16 credits only. Implementation of the programme is during the Semester II of each academic session.
- iv. Students selected will participate in the programme for one semester and students must return to their respective universities after the said studies.

#### 4.0 FUNDING

It is proposed that each university involved should agree to the following:-

- i. Students will pay fees at the initial university and will not be charged at the host university.
- ii. The host university must provide accommodation facilities on campus for students from other universities.
- iii. Students involved are permitted to use health services at the host university like those provided to other students.
- iv. Other costs will be borne by the students. However, as an incentive, each university might want to consider monetary assistance to those students involved.

# MINOR PROGRAMMES

#### MINOR PROGRAMMES

Minor programmes are academic programmes determined by a particular faculty and approved by the University Senate. Minor programmes contain **FIVE (5)** or more courses with a minimum total credit pass of 15 credits.

The course group for a particular Minor programme is determined by the faculty offering the programme based on the existing curriculum of the Bachelor Degree Programme at the faculty and has fulfilled and taken into consideration requirements stipulated by the University Senate which amongst others include those stated above. Taking a Minor programme will not alter the Bachelor Degree Programme attended by the student.

The Minor programme provides an avenue for students to be exposed to other fields on a small scale without being saddled with burdensome requirements apart from those required by the Bachelor Degree Programme attended. Supplementary knowledge and expertise of more than one field will facilitate the graduate to be more flexible and competitive in facing the job market.

The list of Minor programmes offered, specific course list and requirements as well as programme requirements can be obtained from the Approach and Guidelines on the Implementation of Minor Programme (*Kaedah dan Garis Panduan Pelaksanaan Program Minor*) book published by the Office of the Undergraduate Studies.

#### a. Qualification Requirement

- i. UTM students can apply to enrol in a particular Minor programme offered based on the requirements and rules stipulated by the University.
- ii. Students can only enrol in a Minor programme starting from semester **FOUR (4<sup>th</sup>)** of studies and have passed at least 40 credits (including transfer of credit) for Bachelor Degree programme.
- Students interested to enrol in a Minor programme must obtain a Good Standing (*Kedudukan Baik* KB) with a GPA exceeding 3.0 on the date of application and on the date of registration of a particular Minor programme. Only qualified students can apply to enrol in a particular Minor programme as determined by the Faculty offering the programme.
- iv. Students are not encouraged to follow a Minor programme which is very similar to the students' Bachelor Degree, pending on the requirements stipulated by the Faculty.

#### b. Curriculum and Conferment Requirements

- i. Enrolment in a particular Minor will neither change the curriculum nor the Course Total Pass Credit for a particular Bachelor Degree programme attended.
- ii. Failure in courses stipulated for a particular Minor programme attended does not go against the stipulations and requirements of a Bachelor Degree conferment.
- iii. Students can apply to be conferred a Bachelor Degree even if the passing requirements of the Minor programme is not fulfilled.
- iv. Students who would like to be conferred a particular Minor programme must complete all the stipulated pass credits of the Minor programme as well as all the pass credits of the Bachelor Degree Course attended within the stipulated duration of the Bachelor Degree studies.

v. Courses which the students have passed in the Minor programme will be noted in the students' results transcript in the semester in which it was taken together with the grades obtained. Results of the minor course will be taken into account in the CPA and GPA calculation of that particular semester.

#### c. Enrolment in More than One Minor Programme

- i. Students who are qualified can apply to enrol in NOT more than **TWO (2)** Minor programme.
- ii. Students are not allowed to change the Minor programmes registered for.

#### d. Qualification Requirement

- v. UTM students can apply to enrol in a particular Minor programme offered based on the requirements and rules stipulated by the University.
- vi. Students can only enrol in a Minor programme starting from semester **FOUR (4<sup>th</sup>)** of studies and have passed at least 40 credits (including transfer of credit) for Bachelor Degree programme.
- vii. Students interested to enrol in a Minor programme must obtain a Good Standing (*Kedudukan Baik* KB) with a GPA exceeding 3.0 on the date of application and on the date of registration of a particular Minor programme. Only qualified students can apply to enrol in a particular Minor programme as determined by the Faculty offering the programme.
- viii. Students are not encouraged to follow a Minor programme which is very similar to the students' Bachelor Degree, pending on the requirements stipulated by the Faculty.

#### e. Curriculum and Conferment Requirements

- vi. Enrolment in a particular Minor will neither change the curriculum nor the Course Total Pass Credit for a particular Bachelor Degree programme attended.
- vii. Failure in courses stipulated for a particular Minor programme attended does not go against the stipulations and requirements of a Bachelor Degree conferment.
- viii. Students can apply to be conferred a Bachelor Degree even if the passing requirements of the Minor programme is not fulfilled.
- ix. Students who would like to be conferred a particular Minor programme must complete all the stipulated pass credits of the Minor programme as well as all the pass credits of the Bachelor Degree Course attended within the stipulated duration of the Bachelor Degree studies.
- x. Courses which the students have passed in the Minor programme will be noted in the students' results transcript in the semester in which it was taken together with the grades obtained. Results of the minor course will be taken into account in the CPA and GPA calculation of that particular semester.

#### f. Enrolment in More than One Minor Programme

- iii. Students who are qualified can apply to enrol in NOT more than **TWO (2)** Minor programme.
- iv. Students are not allowed to change the Minor programmes registered for.



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